

2002 GRADUATING STUDENT SURVEY SUMMARY REPORT

Highlights

- 197 graduates responded to the survey. The total number of degrees and certificates conferred in 2001-2002 was 367.
- 65 % of responding graduates were female. 57% of respondents were enrolled full-time while attending Dalton State College.
- 49 % of students worked while attending Dalton State College; 34% worked 36 or more hours per week.
- 74% of respondents reported that their objective for attending Dalton State College was fully accomplished.
- A slight majority (29%) completed their degree or certificated program in two years.
- 71% of respondents said their immediate plans after graduation was to obtain further education.
- 29% of respondents indicated that they were “extremely well” prepared for continuing their education.
- 30% of respondents who entered the labor force said that their new job was “directly related” to their program of study.
- 42% of respondents rated the quality of education they received at Dalton State College as “Excellent.”
- 37% of respondents indicated that their overall impression/attitude of Dalton State College was “Very Positive.”
- 80% of respondents indicated that they would recommend Dalton State College to someone who wanted to major in their program.
- 44% indicated that if they could start college over, they would “definitely” choose to attend Dalton State College.
- Overall, 49% of respondents rated their level of satisfaction with the education they received at Dalton State College as “Very Satisfied.”

Section I Background Information

What is your Degree/Certificate Program?

Associate of Arts (Transfer Degree)	15	7.6%
Associate of Science (Transfer Degree)	53	26.9%
Associate of Applied Science-Business	20	10.2%
Associate of Applied Science-Technology	15	7.6%
Associate of Applied Science-Health	2	1.0%
Associate of Applied Science-Services	2	1.0%
Associate of Science Nursing (RN)	1	0.5%
Technical Certificate-One Year	42	21.3%
Technical Certificate-Less Than One Year	39	19.8%
Bachelor of Science-Industrial Operations Management	3	1.5%
Bachelor of Science-Management Information Systems	4	2.0%
Bachelor of Science-Marketing Systems	0	0.0%
Bachelor of Applied Science-Technology Management	1	0.5%
Bachelor of Social Work (BSW)	0	0.0%
Bachelor of Business Administration (BBA)-Management	0	0.0%

What was your Major or Program (e.g., English, LPN)?

Accounting	1	0.5%
AS400/RP6	1	0.5%
Biological Science	2	1.0%
Biology	1	0.5%
Business	6	3.0%
Business Administration	23	11.7%
Business General	1	0.5%
Business Management	2	1.0%
CNA	31	15.7%
Computer	1	0.5%
Computer Networking	1	0.5%
Computer Networking & Service	1	0.5%
Computer Operations	4	2.0%
Computer Science	2	1.0%
Computer Science Tech	1	0.5%
Computer Service Tech	1	0.5%
Criminal Justice	3	1.5%
Drafting and Design Tech	1	0.5%
Early Childhood Education	11	6.1%
Early Elementary Education	1	0.5%
Education	1	1.0%
Electronic Tech	2	0.5%
Electronic Technology	1	0.5%
Electronics	1	0.5%
Elementary Education	1	1.0%
English	2	0.5%
General Business	1	2.0%
General Studies	4	2.0%

Section I Background Information (cont'd)

What was your Major or Program (e.g., English, LPN)?

History	2	1.0%
Ind. Plant Maintenance	1	0.5%
Industrial Electrical Tech	2	1.0%
Industrial Electronic Tech	1	0.5%
Industrial Electronic Technology	1	0.5%
Industrial Operations Management	1	0.5%
Information Technology Plus	5	2.5%
International Business	1	0.5%
IOMG	1	0.5%
IOMG/MGIS	1	0.5%
IT/Soft Skills Certificate	2	1.0%
Journalism	1	0.5%
Law Enforcement	1	0.5%
LPN	18	9.1%
Management	1	0.5%
Management Information Systems	3	1.5%
Medical Office Administration	2	1.0%
Medical Office Assistant	2	1.0%
Medical Transcription	3	1.5%
MGIS	1	0.5%
Middle School Education	1	0.5%
Middle/Secondary Education	1	0.5%
Office Administration	3	1.5%
Office Career Technology	8	4.1%
Pharmacy	2	1.0%
Political Science	1	0.5%
Pre-dentistry	1	0.5%
Pre-Med	1	0.5%
Psychology	2	1.0%
Secondary Education	3	1.5%
Social Work	1	0.5%
Sociology	1	0.5%
Surgical Technology	1	0.5%
Technology Management	2	1.0%
Welding	3	1.5%

What was your Division or Department?

Business & Technology	57	28.9%
Humanities	5	2.5%
Natural Sciences & Math	9	4.6%
Social Science	32	16.2%
Technical Education	93	47.2%

What is your Gender?

Female	128	65.6%
Male	67	34.4%
No Response	2	1.0%

Section I Background Information (cont'd)

What is your Ethnicity?

Asian or Pacific Islander	3	1.5%
Black (Non-Hispanic Origin)	3	1.5%
Hispanic	7	3.6%
Native American	2	1.0%
Multiracial	1	0.5%
White (Non-Hispanic Origin)	179	90.9%
No Response	2	1.0%

What is your Age?

19 or under	32	16.2%
20	16	8.1%
21	32	16.2%
22	17	8.6%
23	14	7.1%
24	6	3.0%
25	9	4.6%
26-29	13	6.6%
30-39	37	18.8%
40-61	19	9.6%
No Response	2	1.0%

While a student at Dalton State College, I was mainly enrolled?

Full-time	112	56.9%
Part-time	83	42.1%
No Response	2	1.0%

The classes I attended most frequently were?

Day	120	61.5%
Evening	40	20.5%
Day/Evening Combination	35	17.9%
No Response	2	1.0%

What SINGLE factor most influenced your decision to attend Dalton State College?

Advice of high school counselor, teacher, principal	22	11.2%
College publications/ads	3	1.5%
Good academic reputation and faculty	9	4.6%
Liked the size of the College	5	2.5%
Nearby location	104	52.8%
Low cost of attending	11	5.6%
Advice of a friend who has attended here	3	1.5%
Advice of a co-worker	4	2.0%
Advice of parents or relatives	12	6.1%
Able to maintain employment while attending	16	8.1%

Did you participate in any of the following activities while at Dalton State College?

Campus employment	32	16.2%
Off-campus employment	64	32.5%
Other	10	5.1%
No Response	91	46.2%

Section I Background Information (cont'd)

How many hours a week did you typically work while taking classes?

1-10 hours per week	21	10.7%
11-15 hours per week	16	8.1%
16-25 hours per week	53	26.9%
26-35 hours per week	20	10.2%
36 or over per week	67	34.0%
I was not employed	18	9.1%
No Response	2	1.0%

How many hours a week did you typically spend preparing for class?

1-5 hours per week	77	39.1%
6-10 hours per week	66	33.5%
11-15 hours per week	25	12.7%
16-20 hours per week	13	6.6%
20 or more hours per week	16	8.1%

How many hours a week did you typically study outside the classroom?

1-5 hours per week	85	43.1%
6-10 hours per week	64	32.5%
11-15 hours per week	24	12.2%
16-20 hours per week	9	4.6%
20 or over per week	15	7.6%

In a typical week, how many hours do you use a computer for course-related tasks?

Zero hours	27	13.7%
1-5 hours	112	56.9%
6-10 hours	38	19.3%
11-15 hours	6	3.0%
16 or more hours	11	5.6%

How many times did you change your major at Dalton State College?

Never	97	49.2%
Once	60	30.5%
Twice	28	14.2%
Three or more times	10	5.1%
No Response	2	1.0%

How involved were you in campus programs, activities, and organizations?

Heavily	10	5.1%
Moderately	21	10.7%
Slightly	73	37.1%
Not at all	92	46.7%
No Response	1	0.5%

Section I Background Information (cont'd)

How often did you discuss ideas from your reading or classes with faculty members outside of class?

Never	34	17.3%
Occasionally	110	55.8%
Often	31	15.7%
Very Often	14	7.1%
No Response	8	4.1%

How often did you participate in community service or a community-based project as part of a regular course or your program at DSC?

Never	114	57.9%
Occasionally	60	30.5%
Often	10	5.1%
Very Often	3	1.5%
No Response	10	5.1%

How often did you work outside of class with faculty on activities such as college committees, student life events, and other extracurricular activities?

Never	126	64.0%
Occasionally	44	22.3%
Often	14	7.1%
Very Often	2	1.0%

How often did you engage in discussion with others, such as friends, coworkers, or family, about ideas from your course readings or classes?

Never	10	5.1%
Occasionally	83	42.1%
Often	57	28.9%
Very Often	37	18.8%

How often did you have serious conversation with students with religious beliefs, political opinions, or personal values very different from yours?

Never	41	20.8%
Occasionally	104	52.8%
Often	25	12.7%
Very Often	18	9.1%
No Response	9	4.6%

How often did you have serious conversation with students of a different race or ethnicity than your own?

Never	28	14.2%
Occasionally	104	52.8%
Often	36	18.3%
Very Often	21	10.7%
No Response	8	4.1%

Section I Background Information (cont'd)

What was your primary objective for attending Dalton State College?

Obtain Associate Degree or Certificate	98	49.7%
Obtain a bachelor's (4-year) degree	27	13.7%
Take courses to transfer to another college	27	13.7%
Take courses for personal interest	4	2.0%
Enhance my job skills in my present field of work or study	9	4.6%
Enhance my job skills for a new line of work	18	9.1%
Other	7	3.6%
No Response	7	3.6%

To what extent do you feel you accomplished your objective?

Fully accomplished	146	74.1%
Partially accomplished	51	25.9%

How long did it take you to complete your degree or certificate program at Dalton State College?

Less than 1 year	39	19.8%
1 year	12	6.1%
2 years	58	29.4%
3 years	46	23.4%
4 years	19	9.6%
5 years	12	6.1%
6 years	2	1.0%
7 or more years	8	4.1%
No Response	1	0.5%

Section II Career and Educational Plans After Graduation

What are your immediate plans after graduation?

Obtain Further Education	140	71.1%
Obtain full-time employment	39	19.8%
Other	11	5.6%
No Response	7	3.6%

If your plans are to continue your education, do you plan to eventually....?

Transfer to a four-year college	70	35.5%
Transfer to one of DSC's four-year degree programs	33	16.8%
Obtain another associate's degree	18	9.1%
Obtain another bachelor's degree	3	1.5%
Take certification review courses in my field through college course work	2	1.0%
Take certification review courses in my field through non-college course work	2	1.0%
Take more college courses	21	10.7%
Take some professional development courses	0	0.0%
Attend graduate school	7	3.6%
No Response	41	20.8%

Section II Career and Educational Plans After Graduation (cont'd)

How well did Dalton State College prepare you for continuing your education?

Extremely well	58	29.4%
More than adequately	55	27.9%
Sufficiently	43	21.8%
Less than sufficiently	0	0.0%
Very poorly	2	1.0%
No Response	39	19.8%

What is the highest degree or certificate do you eventually plan to obtain?

Associate degree	20	10.2%
Bachelor's degree	47	23.9%
Master's degree	43	21.8%
Doctoral degree	28	14.2%
Professional degree (such as law, medicine, dentistry)	13	6.6%
Technical program certificate or diploma	5	2.5%
No plans, undecided	5	2.5%
No Response	36	18.3%

What is your current employment status?

Unemployed, not seeking or planning to work	15	7.6%
Unemployed, seeking employment	29	14.7%
Working part-time at the job I had before I graduated	56	28.4%
Working full-time at the job I had before I graduated	71	36.0%
Working part-time at a new job I recently obtained	9	4.6%
Working full-time at a new job I recently obtained	12	6.1%
Enlisted in the military	0	0.0%
Retired	0	0.0%
No Response	5	2.5%

If you are working what is your job title?

No Response	62	31.5%
Accounts Receivable Clerk	1	0.5%
Administrative Assistant	3	1.5%
After School Care Assistant	1	0.5%
Analyst/Secretary	1	0.5%
Assembly Line Worker	1	0.5%
Assistant Manager	3	1.5%
Auto Body Work	1	0.5%
Benefit Analyst	1	0.5%
Billing Specialist	1	0.5%
Biology Lab Assistant	2	1.0%
Bookkeeper	1	0.5%
Campus Employment	1	0.5%
Cashier	1	0.5%
Chemistry Lab Assistant	1	0.5%
Chiropractic Assistant	1	0.5%
Claims Analyst	1	0.5%
Clerk	1	0.5%
Client Solutions Supervisor	1	0.5%
CNA	3	1.5%

Section II Career and Educational Plans After Graduation (cont'd)

If you are working what is your job title?

Co-op	1	0.5%
Computer Operator	1	0.5%
Customer Service	1	0.5%
Customer Service Representative	1	0.5%
Daycare Staff	1	0.5%
Daycare Worker	1	0.5%
Deputy	1	0.5%
Detention Officer	1	0.5%
Electric Technician II	1	0.5%
Electrician	2	1.0%
Employee Benefits Clerk	1	0.5%
Extruder Operator	1	0.5%
Extrusion	1	0.5%
Facility and Maintenance Supervisor	1	0.5%
File Clerk	1	0.5%
Full Charge Bookkeeper	1	0.5%
General Maintenance	1	0.5%
Guest Representative	1	0.5%
Guest Representatives Services	1	0.5%
Host	1	0.5%
Hostess	1	0.5%
HRIS Analyst	1	0.5%
Info. Sec. Application Analyst	1	0.5%
Intern	1	0.5%
Karate Instructor	1	0.5%
Lifeguard	1	0.5%
Lift Truck Operator	1	0.5%
Loan Processor	1	0.5%
Maintenance	1	0.5%
Maintenance/Mechanic	1	0.5%
Manager	1	0.5%
Manager of Operations	1	0.5%
Marketing Tools Distributor	1	0.5%
Medical Assistant	2	1.0%
Medical Office Assistant	1	0.5%
Member Services Representative	1	0.5%
Nurse Assistant	1	0.5%
Nurse Tech	6	3.0%
Nursing Assistant	1	0.5%
Office Assistant	1	0.5%
Office Cashier	1	0.5%
Office Manager	1	0.5%
Operations Tech Support	1	0.5%
Order Processing/Transport Manager	1	0.5%
ORT	1	0.5%
Part-time Sales	1	0.5%
Phone Receiver	1	0.5%
Plant Manager	1	0.5%

Section II Career and Educational Plans After Graduation (cont'd)

If you are working what is your job title?

Probation Officer	1	0.5%
Product Administrator/ Shaw	1	0.5%
Production Planning	1	0.5%
Programmer/Analyst	1	0.5%
Public Works Director	1	0.5%
Quality Control Tech	1	0.5%
Radiology Medical Transcription	1	0.5%
Records Clerk	1	0.5%
Regional Financial Services Manager	1	0.5%
Rehab Tech	1	0.5%
Remote Encendar	1	0.5%
Restorative Nurse Supervisor	1	0.5%
Revenue Auditor	1	0.5%
Sales	1	0.5%
Sales Administrative Assistant	1	0.5%
Sales Associate	5	2.5%
Sales Clerk	1	0.5%
Sales person	1	0.5%
Scheduling clerk	1	0.5%
Secretary/pharmacy tech	1	0.5%
Senior Response Center Coordinator	1	0.5%
Server's Assistant	1	0.5%
Server	2	1.0%
Service Manager	1	0.5%
Shaw Industries	1	0.5%
Shift/manager	1	0.5%
Shipping Dept. Driver	1	0.5%
Student Assistant	6	3.0%
Substitute Teacher/ Researcher for government	1	0.5%
Supervisor	1	0.5%
Supervisor/Maintenance	1	0.5%
Systems Engineer	1	0.5%
Systems Support Analyst	1	0.5%
Teacher	1	0.5%
Teacher Aide	2	1.0%
Teacher at Daycare	1	0.5%
Technical Specialist I	1	0.5%
Telecommunications	1	0.5%
Transcriptionist/ Office Assistant	1	0.5%
Transportation Security	1	0.5%
Video Specialist	1	0.5%
Warehouse	1	0.5%

To improve the curriculum and programs at DSC, we would like to contact your employer for input. May we contact your employer?

Yes	93	47.2%
No	53	26.9%
No Response	51	25.9%

Section II Career and Educational Plans After Graduation (cont'd)

What will you earn during your first year?

\$15,000 or less	39	19.8%
\$15,001-20,000	20	10.2%
\$20,001-25,000	23	11.7%
\$25,001-30,000	23	11.7%
\$30,001-40,000	16	8.1%
\$40,001-60,000	10	5.1%
Over \$60,000	4	2.0%
No Response	62	31.5%

To what extent is your new job related to your program/major at Dalton State College?

Directly Related	60	30.5%
Somewhat Related	33	16.8%
Not Related	41	20.8%
Does not apply	14	7.1%
No Response	49	24.9%

How important do you feel your degree or certificate was in obtaining your position?

Very important	60	30.5%
Somewhat important	14.7	14.7%
Not important	55	27.9%
No Response	53	26.9%

In your opinion, how difficult was it to obtain a job in your area of study or major?

Very difficult	8	4.1%
Difficult	18	9.1%
Average	58	29.4%
Easy	50	25.4%
No Response	63	32.0%

Section III General Education Curriculum at Dalton State College

In this section, we would like your feedback on the general education program at the College. How would you assess Dalton State College in helping you develop the following academic abilities?

As a result of my education at Dalton State College I learned...

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Response
a. to determine the form of communication appropriate to a particular audience and purpose	1 0.5%	10 5.1%	133 67.5%	42 21.3%	11 5.6%
b. to gather data for research purposes from various sources, including the computer and the Internet	2 1.0%	11 5.6%	121 61.4%	52 26.4%	11 5.6%
c. to organize ideas in a logical way	1 0.5%	7 3.6%	129 65.5%	49 24.9%	11 5.6%
d. to write well	1 0.5%	15 7.6%	127 64.5%	43 21.8%	11 5.6%
e. to speak well and give oral presentations	2 1.0%	15 7.6%	117 59.4%	50 25.4%	13 6.6%
f. to apply my knowledge of science to solve problems	2 1.0%	25 12.7%	122 61.9%	36 18.3%	12 6.1%
g. to explain the basic principles which govern natural sciences and scientific experiments	7 3.6%	31 15.7%	122 61.9%	20 10.2%	17 8.6%
h. to conduct scientific research and experiments	6 3.0%	37 18.8%	119 60.4%	22 11.2%	13 6.6%
i. to think critically	2 1.0%	4 2.0%	127 64.5%	53 26.9%	11 5.6%
j. to understand and communicate data presented graphically	1 0.5%	16 8.1%	130 66.0%	39 19.8%	11 5.6%
k. to analyze and interpret statistical data	4 2.0%	21 10.7%	127 64.5%	33 16.8%	12 6.1%
l. to perform basic mathematical operations	4 2.0%	15 7.6%	120 60.9%	46 23.4%	12 6.1%
m. to use and become familiar with computers and other forms of electronic media, such as the Internet	4 2.0%	13 6.6%	110 55.8%	58 29.4%	12 6.1%
n. to describe and understand the major forces and events that shaped history and society	7 3.6%	26 13.2%	114 57.9%	37 18.8%	13 6.6%
o. to appreciate and analyze perspectives and values of diverse cultural groups and their historical experiences in the U.S.	4 2.0%	21 10.7%	123 62.4%	36 18.3%	13 6.6%
p. to analyze issues from different perspectives and to be open to other viewpoints other than my own	1 0.5%	7 3.6%	132 67.0%	45 22.8%	12 6.1%
q. to analyze behavior of individuals as well as social groups and institutions	2 1.0%	11 5.6%	134 68.0%	35 17.8%	15 7.6%

Section III General Education Curriculum at Dalton State College (cont'd)

As a result of my education at Dalton State College I learned...

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>No Response</i>
r. to use scientific knowledge and practical experience to assess personal well-being and to maintain wellness	3 1.5%	12 6.1%	131 66.5%	37 18.8%	14 7.1%
s. to demonstrate knowledge and skills to become active in my community and society	2 1.0%	17 8.6%	124 62.9%	41 20.8%	13 6.6%
t. to make informed judgments in interpreting and appreciating works of art, including literature	6 3.0%	23 11.7%	117 59.4%	35 17.8%	16 8.1%

Section IV Quality of Instruction and Advising

How would you rate the quality of each of the following aspects of the College?

	<i>Does Not Apply</i>	<i>Poor</i>	<i>Fair</i>	<i>Good</i>	<i>Excellent</i>	<i>No Response</i>
a. Quality of instruction by faculty	0 0.0%	2 1.0%	14 17.1%	105 53.3%	66 33.5%	10 5.1%
b. Academic advising	3 1.5%	10 5.1%	42 21.3%	85 43.1%	46 23.4%	11 5.6%
c. Clarity of program requirements	0 0.0%	12 6.1%	39 19.8%	94 47.7%	42 21.3%	10 5.1%
d. Availability of faculty advisor	4 2.0%	6 3.0%	38 19.3%	85 43.1%	53 26.9%	11 5.6%
e. Career advising	12 6.1%	14 7.1%	51 25.9%	71 36.0%	38 19.3%	11 5.6%
f. Quality of instruction in laboratories	13 6.6%	1 0.5%	29 14.7%	98 49.7%	43 21.8%	13 6.6%
g. Accessibility of faculty	2 1.0%	1 0.5%	30 15.2%	98 49.7%	56 28.4%	10 5.1%
h. Availability of needed courses	5 2.5%	12 6.1%	49 24.9%	80 40.6%	41 20.8%	10 5.1%
i. Quality of non-instructional services (such as computer services, library, etc.)	5 2.5%	2 1.0%	25 12.7%	100 50.8%	54 27.4%	11 5.6%
j. Testing/grading system	0 0.0%	7 3.6%	30 15.2%	101 51.3%	49 24.9%	10 5.1%
k. Class size	0 0.0%	1 0.5%	25 12.7%	94 47.7%	67 34.0%	10 5.1%
l. Classroom and teaching facilities	0 0.0%	2 1.0%	19 9.6%	98 49.7%	67 34.0%	11 5.6%

To what extent do you agree or disagree with the following statements about your major program?

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>No Response</i>
a. Faculty were genuinely interested in the progress of students in the program	1 0.5%	10 5.1%	106 53.8%	68 34.5%	12 6.1%
b. The program was academically demanding	1 0.5%	9 4.6%	94 47.7%	82 41.6%	11 5.6%

Section IV Quality of Instruction and Advising (cont'd)

To what extent do you agree or disagree with the following statements about your major program?

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Response
c. The division or department was characterized by mutual respect between students and professors	1 0.5%	7 3.6%	117 59.4%	60 30.5%	12 6.1%
d. Faculty was knowledgeable and well-prepared for their courses	2 1.0%	6 3.0%	109 55.3%	69 35.0%	11 5.6%
e. The courses that I needed or required were available	2 1.0%	16 8.1%	109 55.3%	56 28.4%	14 7.1%
f. The academic ability of other students in my program was high	1 0.5%	11 5.6%	126 64.0%	47 23.9%	12 6.1%
g. Registration procedures were efficient	2 1.0%	14 7.1%	120 60.9%	48 24.4%	13 6.6%
h. There were sufficient opportunities to interact with faculty	2 1.0%	8 4.1%	106 53.8%	68 34.5%	13 6.6%
i. Grading practices were fair and appropriate	1 0.5%	7 3.6%	115 58.4%	63 32.0%	11 5.6%
j. I received helpful feedback from faculty on my academic progress	2 1.0%	14 7.1%	108 54.8%	50 25.4%	23 11.7%
k. I was satisfied with the instruction I received	2 1.0%	5 2.5%	119 60.4%	49 24.9%	22 11.2%
l. Instructional equipment was up-to-date and available	1 0.5%	6 3.0%	119 60.4%	47 23.9%	24 12.2%
m. Classroom facilities were adequate and comfortable	2 1.0%	11 5.6%	114 57.9%	47 23.9%	23 11.7%
n. If I were starting over, I would take my major in this department or division again	7 3.6%	5 2.5%	94 47.7%	67 34.0%	24 12.2%
o. The atmosphere at Dalton State College and in my department or division encourages intellectual development	1 0.5%	4 2.0%	109 55.3%	57 28.9%	26 13.2%
p. Dalton State College has an image as a strong academic institution	0 0.0%	10 5.1%	105 53.3%	58 29.4%	24 12.2%
q. The College administration is committed to providing the best education possible for all students	1 0.5%	9 4.6%	103 52.3%	57 28.9%	27 13.7%

To what extent do you agree or disagree with the following statements about your major advisor?

My major advisor...

	Does Not Apply	Strongly Disagree	Disagree	Agree	Strongly Agree	No Response
a. knew my name and showed an interest personally	4 2.0%	3 1.5%	11 5.6%	76 38.6%	81 41.1%	22 11.2%
b. was available during pre-registration and registration to advise me	5 2.5%	2 1.0%	12 6.1%	80 40.6%	75 38.1%	23 11.7%
c. gave me feedback on my academic progress	4 2.0%	5 2.5%	11 5.6%	90 45.7%	64 32.5%	23 11.7%
d. provided me with accurate information about what I needed to know about the requirements for my program	4 2.0%	3 1.5%	9 4.6%	92 46.7%	65 33.0%	24 12.2%
e. was on time for appointments with me	9 4.6%	1 0.5%	4 2.0%	93 47.2%	67 34.0%	23 11.7%

Section IV Quality of Instruction and Advising (cont'd)

To what extent do you agree or disagree with the following statements about your major advisor?

My major advisor...

	<i>Does Not Apply</i>	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>No Response</i>
f. was accessible when I needed help	6 3.0%	3 1.5%	10 5.1%	92 46.7%	62 31.5%	24 12.2%
g. reviewed my academic record prior to giving advice	10 5.1%	3 1.5%	13 6.6%	86 43.7%	60 30.5%	25 12.7%
h. gave me information about careers and further educational opportunities in my major	7 3.6%	7 3.6%	16 8.1%	84 42.6%	60 30.5%	23 11.7%
i. referred me to appropriate resources on campus	15 7.6%	1 0.5%	13 6.6%	100 50.8%	55 27.9%	13 6.6%
j. is someone I would recommend to other students on campus	9 4.6%	4 2.0%	11 5.6%	82 41.6%	77 39.1%	14 7.1%

Section V Satisfaction With Academic and Student Support Services

How would you rate your level of satisfaction with these services of the College?

	<i>Didn't Know about Service</i>	<i>Didn't Use</i>	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>Satisfied</i>	<i>Very Satisfied</i>	<i>No Response</i>
a. New student orientation	3 1.5%	30 15.2%	3 1.5%	13 6.6%	110 55.8%	24 12.2%	14 7.1%
b. Admissions office	0 0.0%	5 2.5%	4 2.0%	8 4.1%	141 71.6%	25 12.7%	14 7.1%
c. General registration procedures	0 0.0%	3 1.5%	5 2.5%	8 4.1%	141 71.6%	25 12.7%	15 7.6%
d. Student records/transcripts	1 0.5%	7 3.6%	5 2.5%	10 5.1%	124 62.9%	36 18.3%	14 7.1%
e. Business office (where you pay fees)	0 0.0%	5 2.5%	3 1.5%	8 4.1%	132 67.0%	33 16.8%	16 8.1%
f. Billing and fee payment procedures	2 1.0%	6 3.0%	2 1.0%	3 1.5%	130 66.0%	33 16.8%	21 10.7%
g. Academic VP's office	5 2.5%	40 20.3%	0 0.0%	4 2.0%	99 50.3%	33 16.8%	16 8.1%
h. Developmental Studies	9 4.6%	45 22.8%	2 1.0%	2 1.0%	98 49.7%	24 12.2%	17 8.6%
i. Library	2 1.0%	13 6.6%	2 1.0%	1 0.5%	112 56.9%	51 25.9%	16 8.1%
j. Bookstore	0 0.0%	7 3.6%	5 2.5%	12 6.1%	124 62.9%	34 17.3%	15 7.6%
k. Cafeteria	1 0.5%	18 9.1%	3 1.5%	7 3.6%	115 58.4%	38 19.3%	15 7.6%
l. Computer services	1 0.5%	22 11.2%	4 2.0%	4 2.0%	107 54.3%	43 21.8%	16 8.1%
m. Parking	3 1.5%	7 3.6%	33 16.8%	33 16.8%	87 44.2%	19 9.6%	15 7.6%

Section V Satisfaction With Academic and Student Support Services (cont'd)

How would you rate your level of satisfaction with these services of the College?

	<i>Didn't Know about Service</i>	<i>Didn't Use</i>	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>Satisfied</i>	<i>Very Satisfied</i>	<i>No Response</i>
n. Campus police and security	2 1.0%	17 8.6%	11 5.6%	9 4.6%	112 56.9%	31 15.7%	15 7.6%
o. ACE Center	5 2.5%	33 16.8%	2 1.0%	2 1.0%	107 54.3%	33 16.8%	15 7.6%
p. Student Center	1 0.5%	15 7.6%	2 1.0%	3 1.5%	127 64.5%	34 17.3%	15 7.6%
q. Career planning services	17 8.6%	64 32.5%	3 1.5%	3 1.5%	74 37.6%	19 9.6%	17 8.6%
r. Disability support services	13 6.6%	81 41.1%	1 0.5%	2 1.0%	60 30.5%	24 12.2%	16 8.1%
s. Financial aid services	1 0.5%	16 8.1%	5 2.5%	16 8.1%	109 55.3%	33 16.8%	17 8.6%
t. Veterans affairs	17 8.6%	89 45.2%	0 0.0%	0 0.0%	60 30.5%	12 6.1%	19 9.6%
u. Tutorial services	13 6.6%	70 35.5%	0 0.0%	1 0.5%	74 37.6%	20 10.2%	19 9.6%
v. College newspaper	9 4.6%	54 27.4%	2 1.0%	7 3.6%	86 43.7%	21 10.7%	18 9.1%
w. College publications (e.g., Catalog/Admissions publications, DSC Connections)	2 1.0%	26 13.2%	0 0.0%	3 1.5%	114 57.9%	30 15.2%	22 11.2%
x. Student government	14 7.1%	73 37.1%	0 0.0%	7 3.6%	69 35.0%	15 7.6%	19 9.6%
y. Intramural sports and other student activities programs	8 4.1%	73 37.1%	2 1.0%	5 2.5%	73 37.1%	18 9.1%	18 9.1%
z. Recreation area in the student center	5 2.5%	53 26.9%	2 1.0%	4 2.0%	91 46.2%	23 11.7%	19 9.6%
aa. Study areas	1 0.5%	30 15.2%	1 0.5%	6 3.0%	107 54.3%	31 15.7%	21 10.7%
bb. General condition of buildings and grounds	0 0.0%	6 3.0%	2 1.0%	0 0.0%	119 60.4%	49 24.9%	21 10.7%
cc. Classroom facilities	0 0.0%	6 3.0%	2 1.0%	5 2.5%	126 64.0%	38 19.3%	20 10.2%
dd. Laboratory facilities and services	1 0.5%	17 8.6%	2 1.0%	3 1.5%	120 60.9%	34 17.3%	20 10.2%
ee. Cultural programs (lectures, concerts, etc.)	5 2.5%	46 23.4%	3 1.5%	3 1.5%	92 46.7%	30 15.2%	18 9.1%
ff. Academic support services (e.g., Writing lab, Math lab)	2 1.0%	50 25.4%	1 0.5%	1 0.5%	101 51.3%	25 12.7%	17 8.6%
gg. The College Administration	2 1.0%	19 9.6%	4 2.0%	1 0.5%	114 57.9%	37 18.8%	20 10.2%

Section VI About Dalton State College

Overall, how would you rate the quality of education you received at Dalton State College?

Excellent	83	42.1%
Good	87	44.2%
Average	14	7.1%
Below Average	1	0.5%
Very Poor	1	0.5%
No Response	11	5.6%

What is your overall impression/attitude toward Dalton State College?

Very Positive	73	37.1%
Positive	105	53.3%
Negative	4	2.0%
Very Negative	1	0.5%
No Opinion	2	1.0%
No Response	12	6.1%

How sure are you that you made the right choice in attending Dalton State College?

Definitely right choice	117	59.4%
Probably right choice	58	29.4%
Not sure	10	5.1%
Probably wrong choice	1	0.5%
No Response	11	5.6%

Would you recommend Dalton State College to someone who wanted to major in your program?

Yes	158	80.2%
No	13	6.6%
Don't Know	14	7.1%
No Response	12	6.1%

If you could start college over, would you choose to attend Dalton State College?

Definitely Yes	88	44.7%
Probably Yes	66	33.5%
Not Sure	19	9.6%
Probably No	8	4.1%
Definitely No	4	2.0%
No Response	12	6.1%

Overall, how would you rate your level of satisfaction with the education you received at Dalton State College?

Very Satisfied	97	49.2%
Satisfied	79	40.1%
Dissatisfied	4	2.0%
Very Dissatisfied	1	0.5%
Neutral	4	2.0%
No Response	12	6.1%