



**DALTON STATE**  
**C O L L E G E**

**2003 GRADUATING STUDENTS SURVEY  
SUMMARY REPORT**

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*Highlights*

- 180 graduates (or 46%) responded to the survey. The total number of degrees and certificates conferred in 2002-2003 was 394.
- 73.9 % of responding graduates were female. 62.8% of respondents were enrolled full-time, 36.1% were enrolled part-time while attending Dalton State College.
- 18.9 % of students worked on campus while attending Dalton State College; 23.3% worked off-campus while attending Dalton State College; 31.1% worked 36 or more hours per week.
- 73.3% of respondents reported that their objective for attending Dalton State College was fully accomplished.
- 29.4% completed their degree or certificated program in two years.
- 50.6% of respondents said their immediate plans after graduation was to obtain further education.
- 28.3% of respondents indicated that they were “extremely well” prepared for continuing their education.
- 51.1% of respondents who entered the labor force said that their new job was “directly related” to their program of study.
- 53.9% of respondents rated the quality of education they received at Dalton State College as “Excellent.”
- 93.9% of respondents indicated that their overall impression/attitude of Dalton State College was “Positive” or “Very Positive.”
- 90.0% of respondents indicated that they would recommend Dalton State College to someone who wanted to major in their program.
- 62.2% indicated that if they could start college over, they would “definitely” choose to attend Dalton State College.
- Overall, 91.7% of respondents rated their level of satisfaction with the education they received at Dalton State College as “Satisfied” or “Very Satisfied”.

## Section I - Background Information

### *What is your Degree/Certificate Program?*

Associate of Arts (Transfer Degree)	7	3.9%
Associate of Science (Transfer Degree)	28	15.6%
Associate of Applied Science-Business	14	7.8%
Associate of Applied Science-Technology	17	9.4%
Associate of Applied Science-Health	1	0.6%
Associate of Applied Science-Services	1	0.6%
Associate of Science Nursing (RN)	57	31.7%
Technical Certificate-One Year	40	22.2%
Technical Certificate-Less Than One Year	2	1.1%
Bachelor of Science-Industrial Operations Management	4	2.2%
Bachelor of Science-Management Information Systems	3	1.7%
Bachelor of Science-Marketing Systems	1	0.6%
Bachelor of Applied Science-Technology Management	1	0.6%
Bachelor of Social Work (BSW)	0	0.0%
Bachelor of Business Administration (BBA)-Management	0	0.0%
No Response	4	2.2

### *What was your Major or Program (e.g., English, LPN)?*

Automotive Technology	3	1.7%
Business	5	2.8%
Business Administration	11	6.1%
Business Management	1	0.6%
Computer Networking	6	3.3%
Computer Networking and Repair	1	0.6%
Computer Networking and Service	2	1.1%
Computer Operations	3	1.7%
Computers	2	1.1%
Dental Hygiene	1	0.6%
Drafting and Design	5	2.8%
Early Childhood Education	9	5.0%
Education	3	1.7%
Electronics Technology	2	1.1%
Elementary Education	3	1.7%
EMT	2	1.1%
General Studies	3	1.7%
Industrial Electrical Technology	4	2.2%
IOMG	3	1.7%
Journalism	1	0.6%
LPN	10	5.6%
MA – ASA	1	0.6%
MA	1	0.6%
Management	4	2.2%
Marketing	2	1.1%
Medical Assistant	2	1.1%
Medical Office Assistant	2	1.1%

## Section I - Background Information (cont'd)

### *What was your Major or Program (e.g., English, LPN)?*

MIS	2	1.1%
Nursing	4	2.2%
Office Administration	4	2.2%
Office Career Technology	7	3.9%
Ops. Management	1	0.6%
Pharmacy	3	1.7%
Political Science	2	1.1%
Pre-Veterinary Medicine	1	0.6%
RN	49	27.2%
Science	1	0.6%
Sociology	1	0.6%
Technical	1	0.6%
Technology Management	1	%
Welding	3	1.7%

### *What was your Division or Department?*

Business & Technology	40	22.2%
Humanities	3	1.7%
Natural Sciences & Math	6	3.3%
Nursing (RN)	54	30%
Social Science	10	5.6%
Technical Education	54	30%
No Response	13	7.2

### *What is your Gender?*

Female	133	73.9%
Male	42	23.3%
No Response	5	2.8%

### *What is your Ethnicity?*

Black (Non-Hispanic Origin)	5	2.8%
Hispanic	5	2.8%
Native American	3	1.7%
Multiracial	1	0.6%
White (Non-Hispanic Origin)	160	88.9%
No Response	6	3.3%

### *What is your Age?*

19 or under	5	2.8%
20	11	6.1%
21	16	8.9%
22	19	10.6%
23	18	10.0%
24	12	6.7%
25	4	2.2%
26-29	24	13.3%
30-39	44	24.4%
40-61	21	11.7%
No Response	6	3.3%

## Section I - Background Information (cont'd)

*While a student at Dalton State College, I was mainly enrolled?*

Full-time	113	62.8%
Part-time	65	36.1%
No Response	2	1.1%

*The classes I attended most frequently were?*

Day	112	62.2%
Evening	27	15.0%
Day/Evening Combination	35	19.4%
No Response	6	3.3%

*What SINGLE factor most influenced your decision to attend Dalton State College?*

Advice of high school counselor, teacher, principal	2	1.1%
College publications/ads	1	0.6%
Good academic reputation and faculty	22	12.2%
Liked the size of the College	3	1.7%
Nearby location	103	57.2%
Low cost of attending	15	8.3%
Advice of a friend who has attended here	2	1.1%
Advice of a co-worker	1	0.6%
Advice of parents or relatives	10	5.6%
Able to maintain employment while attending	12	6.7%
Only institution that accepted me	1	0.6
No Response	8	4.4

*Did you participate in any of the following activities while at Dalton State College?*

Campus employment	34	18.9%
Off-campus employment	42	23.3%
Other	10	5.6%
No Response	94	52.2%

*How many hours a week did you typically work while taking classes?*

1-10 hours per week	10	5.6%
11-15 hours per week	13	7.2%
16-25 hours per week	50	27.8%
26-35 hours per week	30	16.7%
36 or over per week	56	31.1%
I was not employed	16	8.9%
No Response	5	2.8%

*How many hours a week did you typically spend preparing for class?*

1-5 hours per week	60	33.3%
6-10 hours per week	57	31.7%
11-15 hours per week	39	21.7%
16-20 hours per week	17	9.4%
20 or more hours per week	6	3.3%
No Response	2	1.1

## Section I - Background Information (cont'd)

*How many hours a week did you typically study outside the classroom?*

1-5 hours per week	70	38.9%
6-10 hours per week	59	32.8%
11-15 hours per week	30	16.7%
16-20 hours per week	15	8.3%
20 or over per week	4	2.2%
No Response	2	0.6

*In a typical week, how many hours do you use a computer for course-related tasks?*

Zero hours	7	3.9%
1-5 hours	113	62.8%
6-10 hours	39	21.7%
11-15 hours	7	3.9%
16 or more hours	13	7.2%
No Response	1	0.6

*How many times did you change your major at Dalton State College?*

Never	94	52.2%
Once	50	27.8%
Twice	20	11.1%
Three or more times	14	7.8%
No Response	2	1.1%

*How involved were you in campus programs, activities, and organizations?*

Heavily	1	0.6%
Moderately	15	8.3%
Slightly	71	39.4%
Not at all	92	51.1%
No Response	1	0.6%

*How often did you meet with faculty members outside of class?*

Never	37	20.6%
Occasionally	111	61.7%
Often	27	15.0%
Very Often	4	2.2%
No Response	1	0.6%

*How often did you participate in community service or a community-based project as part of a regular course or your program at DSC?*

Never	104	57.8%
Occasionally	67	37.2%
Often	5	2.8%
Very Often	3	1.7%
No Response	1	0.6%

*How often did you work outside of class with faculty on activities such as college committees, student life events, and other extracurricular activities?*

Never	117	65.0%
Occasionally	54	30.0%
Often	5	2.8%
Very Often	3	1.7%
No Response	1	0.6%

## Section I - Background Information (cont'd)

*How often did you engage in discussion with others, such as friends, coworkers, or family, about ideas from your course readings or classes?*

Never	6	3.3%
Occasionally	75	41.7%
Often	72	40.0%
Very Often	26	14.4%
No Response	1	0.6

*How often did you have serious conversation with students with religious beliefs, political opinions, or personal values very different from yours?*

Never	35	19.4%
Occasionally	115	63.9%
Often	22	12.2%
Very Often	7	3.9%
No Response	1	0.6%

*How often did you have serious conversation with students of a different race or ethnicity than your own?*

Never	35	19.4%
Occasionally	91	50.6%
Often	36	20.0%
Very Often	17	9.4%
No Response	1	0.6%

*What was your primary objective for attending Dalton State College?*

Obtain Associate Degree or Certificate	119	66.1%
Obtain a bachelor's (4-year) degree	17	9.4%
Take courses to transfer to another college	18	10.0%
Enhance my job skills in my present field of work or study	6	3.3%
Enhance my job skills for a new line of work	16	8.9%
Other	2	1.1%
No Response	2	1.1%

*To what extent do you feel you accomplished your objective?*

Fully accomplished	132	73.3%
Partially accomplished	46	25.6%
Not accomplished	1	0.6%
No Response	1	0.6%

*How long did it take you to complete your degree or certificate program at Dalton State College?*

Less than 1 year	1	0.6%
1 year	15	8.3%
2 years	53	29.4%
3 years	57	37.7%
4 years	31	17.2%
5 years	7	3.9%
6 years	6	3.3%
7 or more years	9	5.0%
No Response	1	0.6%

## Section II - Career and Educational Plans After Graduation

### *What are your immediate plans after graduation?*

Obtain Further Education	91	50.6%
Obtain full-time employment	66	36.7%
Other	16	8.9%
No Response	7	3.9%

### *If your plans are to continue your education, do you plan to eventually....?*

Transfer to a four-year college	48	26.7%
Transfer to one of DSC's four-year degree programs	21	11.7%
Obtain another associate's degree	14	7.8%
Obtain another bachelor's degree	9	5.0%
Take certification review courses in my field through college course work	1	0.6%
Take certification review courses in my field through non-college course work	1	0.6%
Take more college courses	12	6.7%
Attend graduate school	5	2.8%
No Response	69	38.3%

### *How well did Dalton State College prepare you for continuing your education?*

Extremely well	51	28.3%
More than adequately	42	23.3%
Sufficiently	23	12.8%
Less than sufficiently	2	1.1%
No Response	62	34.4%

### *What is the highest degree or certificate do you eventually plan to obtain?*

Associate degree	15	8.3%
Bachelor's degree	33	18.3%
Master's degree	40	22.2%
Doctoral degree	16	8.9%
Professional degree (such as law, medicine, dentistry)	4	2.2%
Technical program certificate or diploma	7	3.9%
No plans, undecided	5	2.8%
No Response	60	33.3%

### *What is your current employment status?*

Unemployed, not seeking or planning to work	12	6.7%
Unemployed, seeking employment	20	11.1%
Working part-time at the job I had before I graduated	53	29.4%
Working full-time at the job I had before I graduated	60	33.3%
Working part-time at a new job I recently obtained	16	8.9%
Working full-time at a new job I recently obtained	14	7.8%
No Response	5	2.8%

## Section II - Career and Educational Plans After Graduation (cont'd)

*If you are working what is your job title?*

No Response	48	26.7%
Accounting Clerk	1	0.6%
Administrative Assistant	5	2.8%
Area Operations Manager	1	0.6%
Assistant Manager	2	1.1%
Assistant Teacher (Para-Pro)	1	0.6%
Bookkeeper	2	1.1%
Buying Group Coordinator	1	0.6%
Cabinet Installation	1	0.6%
CAD Designer	1	0.6%
Caregiver	1	0.6%
Cashier	2	1.1%
Chiropractic Assistant	1	0.6%
Claims Analyst	1	0.6%
Clerk	1	0.6%
Clinique Consultant	1	0.6%
Consultant	1	0.6%
Corporate Machine Shop Manager	1	0.6%
Credit/SOS Coordinator	1	0.6%
CSR	1	0.6%
Customer Service Tech.	1	0.6%
Customer Service Advisor	1	0.6%
Customer Services Manager	1	0.6%
Customer Service Representative	1	0.6%
Daycare Teacher	1	0.6%
Delivery	1	0.6%
Dollar Zone Manager	1	0.6%
Driver	1	0.6%
Electric Technician	1	0.6%
Electrician	1	0.6%
EMT-1	1	0.6%
EMT	1	0.6%
ER Tech	1	0.6%
Financial Service	1	0.6%
Food Lion Manager	1	0.6%
General Flunkie	1	0.6%
Grease Monkey	1	0.6%
Grinder Operator	1	0.6%
Guest Service Representative	1	0.6%
Human Resources Specialists	1	0.6%
Industrial Engineer	1	0.6%
IS Help Desk	1	0.6%
Librarian Assistant	1	0.6%
Lumber Associate	1	0.6%
LPN	2	1.1%
LPN Staff Nurse	1	0.6%
LPN (will be RN after NCLEX exam)	1	0.6%
L&D	1	0.6%
LTO	1	0.6%
Maintenance Tech	1	0.6%



## Section II - Career and Educational Plans After Graduation (cont'd)

*If you are working what is your job title?*

Marketing Supplies Distributor	1	0.6%
Member Services Representative	1	0.6%
MOA	1	0.6%
Nurse Intern	10	5.6%
Nurse Intern SICU	1	0.6%
Nurse Tech	16	8.9%
Nursing Tech until NCLEX	2	1.1%
OB Scrub Tech	2	1.1%
Paramedic	1	0.6%
Parts and Service Director	1	0.6%
Patient Care Tech II	1	0.6%
Pharmacy Tech	1	0.6%
Photo Tech	1	0.6%
Postal Service (RCA)	1	0.6%
Process Control Tech	1	0.6%
Production Planning Manager	1	0.6%
Programmer	1	0.6%
Programmer/Analyst I	1	0.6%
Project Coordinator	1	0.6%
Proof Operator (Bank)	1	0.6%
Quality Control Tech	2	1.1%
Receptionist	1	0.6%
RN-Intern	1	0.6%
RN	3	1.7%
Safety/Training Manager	1	0.6%
Sales	1	0.6%
Sales Associate	1	0.6%
Sales Clerk at Retail Store	1	0.6%
Sales Rep.	2	1.1%
Sears MCA	1	0.6%
Secretary/Clerical	1	0.6%
Self Employed	1	0.6%
Server	1	0.6%
Service Manager	1	0.6%
Student Assistant	7	3.9%
Systems Analyst	2	1.1%
Training Supervisor	1	0.6%
Wal-Mart	1	0.6%
Warehouse Supervisor	1	0.6%

*To improve the curriculum and programs at DSC, we would like to contact your employer for input. May we contact your employer?*

Yes	88	48.9%
No	45	25.0%
No Response	47	26.1%

## Section II - Career and Educational Plans After Graduation (cont'd)

*What will you earn during your first year?*

\$15,000 or less	19	10.6%
\$15,001-20,000	10	5.6%
\$20,001-25,000	15	8.3%
\$25,001-30,000	28	15.6%
\$30,001-40,000	46	25.6%
\$40,001-60,000	13	7.2%
Over \$60,000	1	0.6%
No Response	48	26.7%

*To what extent is your new job related to your program/major at Dalton State College?*

Directly Related	92	51.1%
Somewhat Related	23	12.8%
Not Related	16	8.9%
Does not apply	13	7.2%
No Response	36	20.0%

*How important do you feel your degree or certificate was in obtaining your position?*

Very important	89	49.4%
Somewhat important	25	13.9%
Not important	30	16.7%
No Response	36	20.0%

*In your opinion, how difficult was it to obtain a job in your area of study or major?*

Very difficult	7	3.9%
Difficult	23	12.8%
Average	52	28.9%
Easy	53	29.4%
No Response	45	25.0%

## Section III - General Education Curriculum at Dalton State College

*In this section, we would like your feedback on the general education program at the College. How would you assess Dalton State College in helping you develop the following academic abilities?*

*As a result of my education at Dalton State College I learned...*

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>No Response</i>
a. to determine the form of communication appropriate to a particular audience and purpose	5 2.8%	1 0.6%	110 61.1%	52 28.9%	12 6.7%
b. to gather data for research purposes from various sources, including the computer and the Internet	4 2.2%	1 0.6%	105 58.3%	58 32.2%	12 6.7%
c. to organize ideas in a logical way	4 2.2%	4 2.2%	103 57.2%	57 31.7%	12 6.7%
d. to write well	5 2.8%	9 5.0%	95 52.8%	59 32.8%	12 6.7%
e. to speak well and give oral presentations	4 2.2%	7 3.9%	105 58.3%	51 28.3%	13 7.2%
f. to apply my knowledge of science to solve problems	5 2.8%	13 7.2%	104 57.8%	42 23.3%	16 8.9%
g. to explain the basic principles which govern natural sciences and scientific experiments	7 3.9%	20 11.1%	106 58.9%	32 17.8%	15 8.3%
h. to conduct scientific research and experiments	8 4.4%	34 18.9%	92 51.1%	30 16.7%	16 8.9%
i. to think critically	5 2.8%	6 3.3%	94 52.2%	62 34.4%	13 7.2%
j. to understand and communicate data presented graphically	4 2.2%	11 6.1%	95 52.8%	55 30.6%	15 8.3%
k. to analyze and interpret statistical data	7 3.9%	18 10.0%	93 51.7%	47 26.1%	15 8.3%
l. to perform basic mathematical operations	6 3.3%	5 2.8%	88 48.9%	67 37.2%	14 7.8%
m. to use and become familiar with computers and other forms of electronic media, such as the Internet	4 2.2%	6 3.3%	83 46.1%	74 41.1%	13 7.2%
n. to describe and understand the major forces and events that shaped history and society	7 3.9%	21 11.7%	99 55.0%	40 22.2%	13 7.2%
o. to appreciate and analyze perspectives and values of diverse cultural groups and their historical experiences in the U.S.	7 3.9%	17 9.4%	108 60.0%	35 19.4%	13 7.2%
p. to analyze issues from different perspectives and to be open to other viewpoints other than my own	4 2.2%	10 5.6%	103 57.2%	49 27.2%	14 7.8%
q. to analyze behavior of individuals as well as social groups and institutions	4 2.2%	10 5.6%	106 58.9%	46 25.6%	14 7.7%
r. to use scientific knowledge and practical experience to assess personal well-being and to maintain wellness	5 2.8%	12 6.7%	107 59.4%	42 23.3%	14 7.8%
s. to demonstrate knowledge and skills to become active in my community and society	4 2.2%	8 4.4%	107 59.4%	49 27.2%	12 6.7%
t. to make informed judgments in interpreting and appreciating works of art, including literature	7 3.9%	18 10.0%	102 56.7%	39 21.7%	14 7.8%

## Section IV - Quality of Instruction and Advising

*How would you rate the quality of each of the following aspects of the College?*

	<i>Does Not Apply</i>	<i>Poor</i>	<i>Fair</i>	<i>Good</i>	<i>Excellent</i>	<i>No Response</i>
a. Quality of instruction by faculty	0 0.0%	2 1.1%	9 5.0%	82 45.6%	82 45.6%	5 2.8%
b. Academic advising	0 0.0%	6 3.3%	29 16.1%	80 44.4%	60 33.3%	5 2.8%
c. Clarity of program requirements	0 0.0%	3 1.7%	17 9.4%	88 48.9%	66 36.7%	6 3.3%
d. Availability of faculty advisor	0 0.0%	5 2.8%	24 13.3%	76 42.2%	69 38.3%	6 3.3%
e. Career advising	2 1.1%	7 3.9%	32 17.8%	77 42.8%	55 30.6%	7 3.9%
f. Quality of instruction in laboratories	5 2.8%	0 0.0%	15 8.3%	81 45.0%	70 38.9%	9 5.0%
g. Accessibility of faculty	0 0.0%	2 1.1%	15 8.3%	84 46.7%	73 40.6%	6 3.3%
h. Availability of needed courses	0 0.0%	10 5.6%	33 18.3%	73 40.6%	57 31.7%	7 3.9%
i. Quality of non-instructional services (such as computer services, library, etc.)	0 0.0%	0 0.0%	6 3.3%	72 40.0%	96 53.3%	6 3.3%
j. Testing/grading system	0 0.0%	2 1.1%	15 8.3%	96 53.3%	61 33.9%	6 3.3%
k. Class size	0 0.0%	0 0.0%	14 7.8%	81 45.0%	78 43.3%	7 3.9%
l. Classroom and teaching facilities	0 0.0%	2 1.1%	16 8.9%	82 45.6%	73 40.6%	7 3.9%

*To what extent do you agree or disagree with the following statements about your major program?*

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>No Response</i>
a. Faculty were genuinely interested in the progress of students in the program	0 0.0%	2 1.1%	90 50.0%	81 45.0%	7 3.9%
b. The program was academically demanding	0 0.0%	5 2.8%	68 37.8%	100 55.6%	7 3.9%
c. The division or department was characterized by mutual respect between students and professors	1 0.6%	4 2.2%	86 47.8%	82 45.6%	7 3.9%
d. Faculty was knowledgeable and well-prepared for their courses	0 0.0%	4 2.2%	81 45.0%	88 48.9%	7 3.9%
e. The courses that I needed or required were available	1 0.6%	14 7.8%	89 49.4%	70 38.9%	6 3.3%
f. The academic ability of other students in my program was high	2 1.1%	8 4.4%	96 53.3%	67 37.2%	7 3.9%
g. Registration procedures were efficient	2 1.1%	6 3.3%	89 49.4%	77 42.8%	6 3.3%
h. There were sufficient opportunities to interact with faculty	0 0.0%	8 4.4%	87 48.3%	78 43.3%	7 3.9%
i. Grading practices were fair and appropriate	0 0.0%	5 2.8%	91 50.6%	78 43.3%	6 3.3%
j. I received helpful feedback from faculty on my academic progress	0 0.0%	8 4.4%	98 54.4%	62 34.4%	12 6.7%

## Section IV - Quality of Instruction and Advising (cont'd)

*To what extent do you agree or disagree with the following statements about your major program?*

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>No Response</i>
k. I was satisfied with the instruction I received	0 0.0%	5 2.8%	93 51.7%	70 38.9%	12 6.7%
l. Instructional equipment was up-to-date and available	1 0.6%	1 0.6%	91 50.6%	75 41.7%	12 6.7%
m. Classroom facilities were adequate and comfortable	1 0.6%	8 4.4%	90 50.0%	69 38.3%	12 6.7%
n. If I were starting over, I would take my major in this department or division again	1 0.6%	7 3.9%	76 42.2%	84 46.7%	12 6.7%
o. The atmosphere at Dalton State College and in my department or division encourages intellectual development	1 0.6%	1 0.6%	90 50.0%	77 42.8%	11 6.1%
p. Dalton State College has an image as a strong academic institution	0 0.0%	4 2.2%	85 47.2%	79 43.9%	12 6.7%
q. The College administration is committed to providing the best education possible for all students	0 0.0%	3 1.7%	81 45.0%	83 46.1%	13 7.2%

*To what extent do you agree or disagree with the following statements about your major advisor?*

*My major advisor...*

	<i>Does Not Apply</i>	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>No Response</i>
a. knew my name and showed an interest personally	1 0.6%	5 2.8%	13 7.2%	69 38.3%	80 44.4%	12 6.7%
b. was available during pre-registration and registration to advise me	5 2.8%	2 1.1%	6 3.3%	74 41.1%	81 45.0%	12 6.7%
c. gave me feedback on my academic progress	3 1.7%	5 2.8%	15 8.3%	75 41.7%	69 38.3%	13 7.2%
d. provided me with accurate information about what I needed to know about the requirements for my program	5 2.8%	5 2.8%	12 3.3%	71 39.4%	74 41.1%	13 7.2%
e. was on time for appointments with me	5 2.8%	2 1.1%	6 3.3%	78 43.3%	77 42.8%	12 6.7%
	<i>Does Not Apply</i>	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>No Response</i>
f. was accessible when I needed help	4 2.2%	3 1.7%	11 6.1%	66 36.7%	83 46.1%	13 7.2%
g. reviewed my academic record prior to giving advice	5 2.8%	3 1.7%	9 5.0%	75 41.7%	75 41.7%	13 2.7%
h. gave me information about careers and further educational opportunities in my major	5 2.8%	6 3.3%	19 10.6%	66 36.7%	71 39.4%	13 7.2%
i. referred me to appropriate resources on campus	6 3.3%	5 2.8%	10 5.6%	88 48.9%	61 33.9%	10 5.6%
j. is someone I would recommend to other students on campus	3 1.7%	7 3.9%	10 5.6%	69 38.3%	80 44.4%	11 6.1%

## Section V - Satisfaction With Academic and Student Support Services

*How would you rate your level of satisfaction with these services of the College?*

	<i>Didn't Know about Service</i>	<i>Didn't Use</i>	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>Satisfied</i>	<i>Very Satisfied</i>	<i>No Response</i>
a. New student orientation	3 1.7%	24 13.3%	0 0.0%	0 0.0%	108 60.0%	36 20.0%	9 5.0%
b. Admissions office	0 0.0%	1 0.6%	4 2.2%	7 3.9%	129 71.7%	31 17.2%	8 4.4%
c. General registration procedures	0 0.0%	0 0.0%	2 1.1%	10 5.6%	117 65.0%	43 23.9%	8 4.4%
d. Student records/transcripts	0 0.0%	3 1.7%	2 1.1%	6 3.3%	112 62.2%	48 26.7%	9 5.0%
e. Business office (where you pay fees)	0 0.0%	0 0.0%	0 0.0%	7 3.9%	113 62.8%	51 28.3%	9 5.0%
f. Billing and fee payment procedures	0 0.0%	2 1.1%	0 0.0%	4 2.2%	124 68.9%	42 23.3%	8 4.4%
g. Academic VP's office	11 6.1%	37 20.6%	0 0.0%	2 1.1%	85 47.2%	35 19.4%	10 5.6%
h. Developmental Studies	8 4.4%	41 22.8%	1 0.6%	3 1.7%	81 45.0%	35 19.4%	11 6.1%
i. Library	0 0.0%	3 1.7%	0 0.0%	3 1.7%	93 51.7%	72 40.0%	9 5.0%
j. Bookstore	0 0.0%	1 0.6%	8 4.4%	9 5.0%	112 62.2%	41 22.8%	9 5.0%
k. Cafeteria	0 0.0%	10 5.6%	4 2.2%	7 3.9%	99 55.0%	51 28.3%	9 5.0%
l. Computer services	0 0.0%	3 1.7%	1 0.6%	4 2.2%	103 54.2%	59 32.8%	10 5.6%
m. Parking	1 0.6%	2 1.1%	64 35.6%	26 14.4%	54 30.0%	24 13.3%	9 5.0%
n. Campus police and security	0 0.0%	7 3.9%	8 4.4%	13 7.2%	107 59.4%	35 19.4%	10 5.6%
o. ACE Center	2 1.1%	35 19.4%	1 0.6%	4 2.2%	93 51.7%	36 20.0%	9 5.0%
p. Student Center	2 1.1%	5 2.8%	0 0.0%	2 1.1%	116 64.4%	46 25.6%	9 5.0%
q. Career planning services	15 8.3%	54 30.0%	0 0.0%	5 2.8%	62 34.4%	31 17.2%	13 7.2%
r. Disability support services	11 6.1%	74 41.1%	0 0.0%	0 0.0%	57 31.7%	24 13.3%	14 7.8%
s. Financial aid services	1 0.6%	13 7.2%	3 1.7%	9 5.0%	90 50.0%	51 28.3%	13 7.2%
t. Veterans affairs	18 10.0%	79 43.9%	0 0.0%	0 0.0%	49 27.2%	20 11.1%	14 7.8%
u. Tutorial services	9 5.0%	79 43.9%	0 0.0%	1 0.6%	52 28.9%	26 14.4%	13 7.2%
v. College newspaper	5 2.8%	55 30.6%	0 0.0%	4 2.2%	75 41.7%	28 15.6%	13 7.2%
w. College publications (e.g., Catalog/Admissions publications, DSC Connections)	1 0.6%	18 10.0%	0 0.0%	1 0.6%	107 59.4%	41 22.8%	12 6.7%

## Section V - Satisfaction With Academic and Student Support Services (cont'd)

*How would you rate your level of satisfaction with these services of the College?*

	<i>Didn't Know about Service</i>	<i>Didn't Use</i>	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>Satisfied</i>	<i>Very Satisfied</i>	<i>No Response</i>
x. Student government	10 5.6%	70 38.9%	1 0.6%	1 0.6%	62 34.4%	23 12.8%	13 7.2%
y. Intramural sports and other student activities programs	6 3.3%	74 41.1%	1 0.6%	3 1.7%	58 32.2%	25 13.9%	13 7.2%
z. Recreation area in the student center	3 1.7%	42 23.3%	1 0.6%	2 1.1%	88 48.9%	31 17.2%	13 7.2%
aa. Study areas	1 0.6%	15 8.3%	2 1.1%	2 1.1%	106 58.9%	43 23.9%	11 6.1%
bb. General condition of buildings and grounds	0 0.0%	1 0.6%	2 1.1%	2 1.1%	106 58.9%	58 32.2%	11 6.1%
cc. Classroom facilities	0 0.0%	1 0.6%	2 1.1%	4 2.2%	108 60.0%	54 30.0%	11 6.1%
dd. Laboratory facilities and services	1 0.6%	7 3.9%	1 0.6%	1 0.6%	105 58.3%	52 28.9%	13 7.2%
ee. Cultural programs (lectures, concerts, etc.)	4 2.2%	38 21.1%	0 0.0%	2 1.1%	88 48.9%	37 20.6%	11 6.1%
ff. Academic support services (e.g., Writing lab, Math lab)	4 2.2%	34 18.9%	0 0.0%	3 1.7%	87 48.3%	40 22.2%	12 6.7%
gg. The College Administration	2 1.1%	8 4.4%	0 0.0%	0 0.0%	111 61.7%	48 26.7%	11 6.1%

## Section VI - About Dalton State College

*Overall, how would you rate the quality of education you received at Dalton State College?*

Excellent	97	53.9%
Good	66	36.7%
Average	7	3.9%
Below Average	1	0.6%
Very Poor	1	0.6%
No Response	8	4.4%

*What is your overall impression/attitude toward Dalton State College?*

Very Positive	86	47.8%
Positive	83	46.1%
Negative	1	0.6%
Very Negative	0	0.0%
No Opinion	1	0.6%
No Response	9	5.0%

*How sure are you that you made the right choice in attending Dalton State College?*

Definitely right choice	128	71.1%
Probably right choice	33	18.3%
Not sure	6	3.3%
Probably wrong choice	2	1.1%
No Response	11	6.1%

## Section VI - About Dalton State College (cont'd)

*Would you recommend Dalton State College to someone who wanted to major in your program?*

Yes	162	90.0%
No	4	2.2%
Don't Know	4	2.2%
No Response	10	5.6%

*If you could start college over, would you choose to attend Dalton State College?*

Definitely Yes	112	62.2%
Probably Yes	46	25.6%
Not Sure	6	3.3%
Probably No	4	2.2%
Definitely No	1	0.6%
No Response	11	6.1%

*Overall, how would you rate your level of satisfaction with the education you received at Dalton State College?*

Very Satisfied	109	60.6%
Satisfied	56	31.1%
Dissatisfied	3	1.7%
Very Dissatisfied	0	0.0%
Neutral	1	0.6%
No Response	11	6.1%