

# VIII. General Satisfaction Programs & Services

## Faculty Survey Summary

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	Count	Percent
<b>Satisfaction w/ College Services - 1. Academic Advising at the School/Department</b>		
Very Dissatisfied	2	2.63 %
Dissatisfied	12	15.79 %
Don't Know/ No Opinion	6	7.89 %
Satisfied	38	50.00 %
Very Satisfied	18	23.68 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - 2. Academic Advising Center</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	19	25.00 %
Don't Know/ No Opinion	14	18.42 %
Satisfied	30	39.47 %
Very Satisfied	12	15.79 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - 3. Academic Affairs Vice President's Office</b>		
Dissatisfied	2	2.63 %
Don't Know/ No Opinion	11	14.47 %
Satisfied	40	52.63 %
Very Satisfied	23	30.26 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - 4. Academic Resources Office</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	5	6.58 %
Don't Know/ No Opinion	19	25.00 %
Satisfied	42	55.26 %
Very Satisfied	9	11.84 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 5. Academic Support Services</b>		
Dissatisfied	7	9.21 %
Don't Know/ No Opinion	19	25.00 %
Satisfied	40	52.63 %
Very Satisfied	10	13.16 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 6. Admissions</b>		
Dissatisfied	8	10.53 %
Don't Know/ No Opinion	15	19.74 %
Satisfied	42	55.26 %
Very Satisfied	11	14.47 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 7. Bookstore</b>		
Dissatisfied	13	17.11 %
Don't Know/ No Opinion	5	6.58 %
Satisfied	44	57.89 %
Very Satisfied	14	18.42 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 8. Business Office</b>		
Dissatisfied	3	3.95 %
Don't Know/ No Opinion	13	17.11 %
Satisfied	49	64.47 %
Very Satisfied	11	14.47 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 9. Cafeteria/Food Services</b>		
Very Dissatisfied	3	3.95 %
Dissatisfied	15	19.74 %
Don't Know/ No Opinion	19	25.00 %
Satisfied	32	42.11 %
Very Satisfied	7	9.21 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 10. Campus Recreation</b>		
Very Dissatisfied	2	2.63 %
Dissatisfied	8	10.53 %
Don't Know/ No Opinion	22	28.95 %
Satisfied	34	44.74 %
Very Satisfied	10	13.16 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 11. Campus Security</b>		
Dissatisfied	4	5.26 %
Don't Know/ No Opinion	4	5.26 %
Satisfied	43	56.58 %
Very Satisfied	25	32.89 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 12. Campus Support Labs (Math, Writing, Science)</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	2	2.63 %
Don't Know/ No Opinion	11	14.47 %
Satisfied	39	51.32 %
Very Satisfied	23	30.26 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 13. Central Receiving</b>		
Very Dissatisfied	2	2.63 %
Don't Know/ No Opinion	37	48.68 %
Satisfied	26	34.21 %
Very Satisfied	11	14.47 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 14. College Publications</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	6	7.89 %
Don't Know/ No Opinion	13	17.11 %
Satisfied	47	61.84 %
Very Satisfied	9	11.84 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 15. Computer Services (OCIS)</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	6	7.89 %
Don't Know/ No Opinion	2	2.63 %
Satisfied	48	63.16 %
Very Satisfied	19	25.00 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 16. Custodial Services</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	4	5.26 %
Satisfied	47	61.84 %
Very Satisfied	24	31.58 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 17. Enrollment &amp; Student Services</b>		
<b>Vice President's Office</b>		
Dissatisfied	6	7.89 %
Don't Know/ No Opinion	8	10.53 %
Satisfied	42	55.26 %
Very Satisfied	20	26.32 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 18. Financial Aid Services</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	2	2.63 %
Don't Know/ No Opinion	15	19.74 %
Satisfied	46	60.53 %
Very Satisfied	12	15.79 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 19. Fiscal Affairs Vice President's Office</b>		
Dissatisfied	4	5.26 %
Don't Know/ No Opinion	19	25.00 %
Satisfied	41	53.95 %
Very Satisfied	12	15.79 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 20. Foundation and Alumni</b>		
Dissatisfied	4	5.26 %
Don't Know/ No Opinion	13	17.11 %
Satisfied	38	50.00 %
Very Satisfied	21	27.63 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 21. Gilmer Center</b>		
Dissatisfied	2	2.63 %
Don't Know/ No Opinion	51	67.11 %
Satisfied	10	13.16 %
Very Satisfied	13	17.11 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 22. Handicap Accessibility</b>		
Dissatisfied	2	2.63 %
Don't Know/ No Opinion	23	30.26 %
Satisfied	40	52.63 %
Very Satisfied	11	14.47 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 23. Human Resources</b>		
Dissatisfied	6	7.89 %
Don't Know/ No Opinion	8	10.53 %
Satisfied	49	64.47 %
Very Satisfied	13	17.11 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

### Satisfaction w/ College Services - 24. Institutional Research

Very Dissatisfied	1	1.32 %
Dissatisfied	2	2.63 %
Don't Know/ No Opinion	15	19.74 %
Satisfied	37	48.68 %
Very Satisfied	21	27.63 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

### Satisfaction w/ College Services - 25. Library

Dissatisfied	1	1.32 %
Don't Know/ No Opinion	4	5.26 %
Satisfied	40	52.63 %
Very Satisfied	31	40.79 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

### Satisfaction w/ College Services - continued - 26. Learning Support

Very Dissatisfied	1	1.32 %
Dissatisfied	7	9.21 %
Don't Know/ No Opinion	17	22.37 %
Satisfied	34	44.74 %
Very Satisfied	17	22.37 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

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Count      Percent

**Satisfaction w/ College Services - continued - 27. Orientation Program for New Students**

Very Dissatisfied	1	1.32 %
Dissatisfied	8	10.53 %
Don't Know/ No Opinion	22	28.95 %
Satisfied	35	46.05 %
Very Satisfied	10	13.16 %
<b>Total Responses</b>		<b>76      100 %</b>

**Satisfaction w/ College Services - continued - 28. Parking**

Very Dissatisfied	4	5.26 %
Dissatisfied	16	21.05 %
Don't Know/ No Opinion	1	1.32 %
Satisfied	43	56.58 %
Very Satisfied	12	15.79 %
<b>Total Responses</b>		<b>76      100 %</b>

**Satisfaction w/ College Services - continued - 29. Physical Facilities/Campus Grounds**

Dissatisfied	2	2.63 %
Satisfied	49	64.47 %
Very Satisfied	25	32.89 %
<b>Total Responses</b>		<b>76      100 %</b>

**Satisfaction w/ College Services - continued - 30. Plant Operations & Maintenance**

Very Dissatisfied	1	1.32 %
Dissatisfied	3	3.95 %
Don't Know/ No Opinion	6	7.89 %
Satisfied	53	69.74 %
Very Satisfied	13	17.11 %
<b>Total Responses</b>		<b>76      100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - continued - 31. President's Office</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	8	10.53 %
Don't Know/ No Opinion	14	18.42 %
Satisfied	36	47.37 %
Very Satisfied	17	22.37 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 32. Public Relations</b>		
Dissatisfied	6	7.89 %
Don't Know/ No Opinion	9	11.84 %
Satisfied	44	57.89 %
Very Satisfied	17	22.37 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 33. Purchasing</b>		
Dissatisfied	6	7.89 %
Don't Know/ No Opinion	31	40.79 %
Satisfied	32	42.11 %
Very Satisfied	7	9.21 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 34. Records (Registrar)</b>		
Dissatisfied	5	6.58 %
Don't Know/ No Opinion	15	19.74 %
Satisfied	46	60.53 %
Very Satisfied	10	13.16 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>



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	Count	Percent
<b>Satisfaction w/ College Services - continued - 35.</b>		
<b>Recreational/Athletic Facilities</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	6	7.89 %
Don't Know/ No Opinion	16	21.05 %
Satisfied	44	57.89 %
Very Satisfied	9	11.84 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

**Satisfaction w/ College Services - continued - 36. Residential Life (Housing)**

Very Dissatisfied	1	1.32 %
Dissatisfied	1	1.32 %
Don't Know/ No Opinion	44	57.89 %
Satisfied	24	31.58 %
Very Satisfied	6	7.89 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

**Satisfaction w/ College Services - continued - 37. Student Activities**

Very Dissatisfied	1	1.32 %
Dissatisfied	7	9.21 %
Don't Know/ No Opinion	14	18.42 %
Satisfied	41	53.95 %
Very Satisfied	13	17.11 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

**Satisfaction w/ College Services - continued - 38. Student Center**

Dissatisfied	7	9.21 %
Don't Know/ No Opinion	10	13.16 %
Satisfied	48	63.16 %
Very Satisfied	11	14.47 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - continued - 39. Student Government/Clubs</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	7	9.21 %
Don't Know/ No Opinion	15	19.74 %
Satisfied	47	61.84 %
Very Satisfied	6	7.89 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 40. Student Newspaper</b>		
Very Dissatisfied	1	1.32 %
Dissatisfied	7	9.21 %
Don't Know/ No Opinion	25	32.89 %
Satisfied	36	47.37 %
Very Satisfied	7	9.21 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 41. Tutorial Services (including Academic Resources, Math Lab, Science Lab, Writing Lab)</b>		
Dissatisfied	7	9.21 %
Don't Know/ No Opinion	8	10.53 %
Satisfied	44	57.89 %
Very Satisfied	17	22.37 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>
<b>Job Satisfaction - 42. Overall, I am satisfied with the working conditions at DSC.</b>		
Strongly Disagree	1	1.32 %
Disagree	2	2.63 %
Don't Know / No Opinion	1	1.32 %
Agree	40	52.63 %
Strongly Agree	32	42.11 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

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	Count	Percent
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**Job Satisfaction - 43. I would recommend the College as a place of employment to others.**

Strongly Disagree	1	1.32 %
Disagree	2	2.63 %
Don't Know / No Opinion	3	3.95 %
Agree	36	47.37 %
Strongly Agree	34	44.74 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>

**Job Satisfaction - 44. Overall, I am satisfied with my job and with the quality of life at DSC.**

Strongly Disagree	1	1.32 %
Disagree	2	2.63 %
Don't Know / No Opinion	3	3.95 %
Agree	39	51.32 %
Strongly Agree	31	40.79 %
<b>Total Responses</b>	<b>76</b>	<b>100 %</b>