

# VIII. General Satisfaction Programs and Services Staff Survey Summary

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	Count	Percent
<b>Satisfaction w/ College Services - 1. Academic Advising at the School/Department</b>		
Dissatisfied	4	7.27 %
Don't Know/ No Opinion	23	41.82 %
Satisfied	20	36.36 %
Very Satisfied	8	14.55 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 2. Academic Advising Center</b>		
Very Dissatisfied	2	3.64 %
Dissatisfied	4	7.27 %
Don't Know/ No Opinion	19	34.55 %
Satisfied	20	36.36 %
Very Satisfied	10	18.18 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 3. Academic Affairs Vice President's Office</b>		
Very Dissatisfied	1	1.82 %
Dissatisfied	2	3.64 %
Don't Know/ No Opinion	8	14.55 %
Satisfied	23	41.82 %
Very Satisfied	21	38.18 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 4. Academic Resources Office</b>		
Very Dissatisfied	1	1.82 %
Dissatisfied	3	5.45 %
Don't Know/ No Opinion	15	27.27 %
Satisfied	25	45.45 %
Very Satisfied	11	20.00 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 5. Academic Support Services</b>		
Dissatisfied	2	3.64 %
Don't Know/ No Opinion	16	29.09 %
Satisfied	28	50.91 %
Very Satisfied	9	16.36 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 6. Admissions</b>		
Dissatisfied	3	5.45 %
Don't Know/ No Opinion	7	12.73 %
Satisfied	33	60.00 %
Very Satisfied	12	21.82 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 7. Bookstore</b>		
Dissatisfied	5	9.09 %
Don't Know/ No Opinion	10	18.18 %
Satisfied	29	52.73 %
Very Satisfied	11	20.00 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 8. Business Office</b>		
Dissatisfied	6	10.91 %
Don't Know/ No Opinion	7	12.73 %
Satisfied	30	54.55 %
Very Satisfied	12	21.82 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 9. Cafeteria/Food Services</b>		
Very Dissatisfied	4	7.27 %
Dissatisfied	12	21.82 %
Don't Know/ No Opinion	4	7.27 %
Satisfied	29	52.73 %
Very Satisfied	6	10.91 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 10. Campus Recreation</b>		
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	12	21.82 %
Satisfied	31	56.36 %
Very Satisfied	11	20.00 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 11. Campus Security</b>		
Very Dissatisfied	1	1.82 %
Dissatisfied	6	10.91 %
Don't Know/ No Opinion	3	5.45 %
Satisfied	32	58.18 %
Very Satisfied	13	23.64 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 12. Campus Support Labs (Math, Writing, Science)</b>		
Dissatisfied	3	5.45 %
Don't Know/ No Opinion	21	38.18 %
Satisfied	21	38.18 %
Very Satisfied	10	18.18 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 13. Central Receiving</b>		
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	8	14.55 %
Satisfied	30	54.55 %
Very Satisfied	16	29.09 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 14. College Publications</b>		
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	15	27.27 %
Satisfied	30	54.55 %
Very Satisfied	9	16.36 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 15. Computer Services (OCIS)</b>		
Very Dissatisfied	2	3.64 %
Dissatisfied	6	10.91 %
Don't Know/ No Opinion	3	5.45 %
Satisfied	24	43.64 %
Very Satisfied	20	36.36 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 16. Custodial Services</b>		
Very Dissatisfied	5	9.09 %
Dissatisfied	3	5.45 %
Don't Know/ No Opinion	2	3.64 %
Satisfied	32	58.18 %
Very Satisfied	13	23.64 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 17. Enrollment &amp; Student Services Vice President's Office</b>		
Don't Know/ No Opinion	7	12.73 %
Satisfied	23	41.82 %
Very Satisfied	25	45.45 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 18. Financial Aid Services</b>		
Dissatisfied	2	3.64 %
Don't Know/ No Opinion	8	14.55 %
Satisfied	26	47.27 %
Very Satisfied	19	34.55 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 19. Fiscal Affairs Vice President's Office</b>		
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	6	10.91 %
Satisfied	31	56.36 %
Very Satisfied	17	30.91 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 20. Foundation and Alumni</b>		
Dissatisfied	3	5.45 %
Don't Know/ No Opinion	14	25.45 %
Satisfied	24	43.64 %
Very Satisfied	14	25.45 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 21. Gilmer Center</b>		
Don't Know/ No Opinion	22	40.00 %
Satisfied	14	25.45 %
Very Satisfied	19	34.55 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 22. Handicap Accessibility</b>		
Very Dissatisfied	2	3.64 %
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	17	30.91 %
Satisfied	29	52.73 %
Very Satisfied	6	10.91 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 23. Human Resources</b>		
Dissatisfied	6	10.91 %
Don't Know/ No Opinion	3	5.45 %
Satisfied	32	58.18 %
Very Satisfied	14	25.45 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - 24. Institutional Research</b>		
Very Dissatisfied	1	1.82 %
Dissatisfied	3	5.45 %
Don't Know/ No Opinion	9	16.36 %
Satisfied	24	43.64 %
Very Satisfied	18	32.73 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - 25. Library</b>		
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	9	16.36 %
Satisfied	20	36.36 %
Very Satisfied	25	45.45 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - continued - 26. Learning Support</b>		
Dissatisfied	2	3.64 %
Don't Know/ No Opinion	28	50.91 %
Satisfied	19	34.55 %
Very Satisfied	6	10.91 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - continued - 27. Orientation Program for New Students</b>		
Dissatisfied	5	9.09 %
Don't Know/ No Opinion	18	32.73 %
Satisfied	25	45.45 %
Very Satisfied	7	12.73 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - continued - 28. Parking</b>		
Very Dissatisfied	5	9.09 %
Dissatisfied	6	10.91 %
Don't Know/ No Opinion	3	5.45 %
Satisfied	32	58.18 %
Very Satisfied	9	16.36 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - continued - 29. Physical Facilities/Campus Grounds</b>		
Dissatisfied	6	10.91 %
Satisfied	27	49.09 %
Very Satisfied	22	40.00 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - continued - 30. Plant Operations &amp; Maintenance</b>		
Very Dissatisfied	1	1.82 %
Dissatisfied	7	12.73 %
Don't Know/ No Opinion	1	1.82 %
Satisfied	37	67.27 %
Very Satisfied	9	16.36 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - continued - 31. President's Office</b>		
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	6	10.91 %
Satisfied	28	50.91 %
Very Satisfied	20	36.36 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - continued - 32. Public Relations</b>		
Dissatisfied	2	3.64 %
Don't Know/ No Opinion	4	7.27 %
Satisfied	36	65.45 %
Very Satisfied	13	23.64 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - continued - 33. Purchasing</b>		
Dissatisfied	5	9.09 %
Don't Know/ No Opinion	8	14.55 %
Satisfied	32	58.18 %
Very Satisfied	10	18.18 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

<b>Satisfaction w/ College Services - continued - 34. Records (Registrar)</b>		
Don't Know/ No Opinion	14	25.45 %
Satisfied	33	60.00 %
Very Satisfied	8	14.55 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>

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	Count	Percent
<b>Satisfaction w/ College Services - continued - 35. Recreational/Athletic Facilities</b>		
Dissatisfied	5	9.09 %
Don't Know/ No Opinion	11	20.00 %
Satisfied	28	50.91 %
Very Satisfied	11	20.00 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 36. Residential Life (Housing)</b>		
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	24	43.64 %
Satisfied	24	43.64 %
Very Satisfied	6	10.91 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 37. Student Activities</b>		
Dissatisfied	5	9.09 %
Don't Know/ No Opinion	12	21.82 %
Satisfied	25	45.45 %
Very Satisfied	13	23.64 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 38. Student Center</b>		
Dissatisfied	6	10.91 %
Don't Know/ No Opinion	11	20.00 %
Satisfied	32	58.18 %
Very Satisfied	6	10.91 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 39. Student Government/Clubs</b>		
Dissatisfied	1	1.82 %
Don't Know/ No Opinion	23	41.82 %
Satisfied	25	45.45 %
Very Satisfied	6	10.91 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>



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	Count	Percent
<b>Satisfaction w/ College Services - continued - 40. Student Newspaper</b>		
Very Dissatisfied	1	1.82 %
Dissatisfied	5	9.09 %
Don't Know/ No Opinion	17	30.91 %
Satisfied	28	50.91 %
Very Satisfied	4	7.27 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>
<b>Satisfaction w/ College Services - continued - 41. Tutorial Services (including Academic Resources, Math Lab, Science Lab, Writing Lab)</b>		
Don't Know/ No Opinion	26	47.27 %
Satisfied	21	38.18 %
Very Satisfied	8	14.55 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>
<b>Job Satisfaction - 42. Overall, I am satisfied with the working conditions at DSC.</b>		
Strongly Disagree	1	1.82 %
Disagree	3	5.45 %
Agree	26	47.27 %
Strongly Agree	25	45.45 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>
<b>Job Satisfaction - 43. I would recommend the College as a place of employment to others.</b>		
Disagree	1	1.82 %
Don't Know / No Opinion	4	7.27 %
Agree	22	40.00 %
Strongly Agree	28	50.91 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>
<b>Job Satisfaction - 44. Overall, I am satisfied with my job and with the quality of life at DSC.</b>		
Disagree	3	5.45 %
Agree	25	45.45 %
Strongly Agree	27	49.09 %
<b>Total Responses</b>	<b>55</b>	<b>100 %</b>