



DALTON STATE
C O L L E G E

2004-2005 STAFF SURVEY

Survey Conducted: March 2005

Total Respondents: 69 (47.9% of Full Time & Part Time Staff)

Background Information

1. How long have you been a staff member at DSC?

1 – 4 years	22	31.9%
5 – 9 years	26	37.7%
10 – 19 years	15	21.7%
20 – 29 years	5	7.2%
30 or more years	0	0.0%
No Response	1	1.4%

2. How long have you been a staff member in current job title?

1 – 4 years	33	47.8%
5 – 9 years	22	31.9%
10 – 19 years	10	14.5%
20 – 29 years	4	5.8%
No Response	0	0.0%

3. What is your gender?

Female	49	71.0%
Male	18	26.1%
No Response	2	2.9%

Background Information (cont'd)

4. What is your race/ethnicity?

African-American/Black	4	5.8%
American Indian, Alaska Native	0	0.0%
Asian-American, Pacific Islander	1	1.4%
Caucasian-American/White	61	88.4%
Mexican-American/Chicano, Hispanic	1	1.4%
Other/Multiracial	1	1.4%
Prefer not to respond	1	1.4%
No Response	0	0.0%

5. What is your employment level?

Full-time	63	91.3%
Part-time	5	7.2%
No Response	1	1.4%

6. What is your area of employment?

Office of the President (Public Relations, Institutional Research, Institutional Advancement)	4	5.8%
Academic Affairs (Academic Divisions, Library, Advising Center, Continuing Education, PREP, Tech-Prep, Adult Literacy, Elderhostel, JTPA)	29	42.0%
Enrollment & Student Services (Admissions, Registrar, Financial Aid, OCIS, ACE Center, Student Activities)	19	27.5%
Fiscal Affairs (Plant Operations, Security, Business office, Payroll, Purchasing, Bookstore, Receiving, Food Service, Maintenance)	15	21.7%
No Response	2	2.9%

7. What is your highest earned degree?

Doctorate	4	5.8%
Master's	14	20.3%
Bachelor's	22	31.9%
Associate	11	15.9%
High School	10	14.5%
Other	6	8.7%
No Response	2	2.9%

Background Information (cont'd)

8. Highest degree currently working on:

None	53	76.8%
Associate	3	4.3%
Bachelor's	4	5.8%
Master's	3	4.3%
Doctorate	2	2.9%
No Response	4	5.8%

Institutional Purpose

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
9. The official mission and core purposes of Dalton State College accurately reflect the purpose and practices of the college.	20 29.0%	35 50.7%	9 13.0%	2 2.9%	0 0.0%	3 4.3%
10. In general, the educational programs of DSC carry out the official purpose of the college.	20 29.0%	39 56.5%	6 8.7%	1 1.4%	0 0.0%	3 4.3%
11. DSC's official mission and core purposes are appropriate to the College's role as a USG institution in Northwest Georgia.	20 29.0%	41 59.4%	5 7.2%	1 1.4%	0 0.0%	2 2.9%
12. The financial and human resources of the College are sufficient to support an effective educational program.	5 7.2%	38 55.1%	10 14.5%	14 20.3%	1 1.4%	1 1.4%
13. College Publications, including the undergraduate catalog, accurately represent the programs, procedures, requirements, costs, and faculty at DSC.	15 21.7%	44 63.8%	7 10.1%	1 1.4%	0 0.0%	2 2.9%

Planning and Institutional Effectiveness

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
14. DSC engages in effective planning for its educational programs.	13 18.8%	39 56.5%	10 14.5%	5 7.2%	0 0.0%	2 2.9%
15. DSC engages in effective planning for its administrative and educational support programs.	12 17.4%	36 52.2%	15 21.7%	4 5.8%	0 0.0%	2 2.9%
16. DSC engages in effective evaluation for its educational programs.	13 18.8%	27 39.1%	22 31.9%	4 5.8%	0 0.0%	3 4.3%
17. DSC engages in effective evaluation for its administrative and educational support programs.	12 17.4%	32 46.4%	20 29.0%	3 4.3%	0 0.0%	2 2.9%
18. DSC evaluates student achievement through the use of key performance indicators such as state licensing exams, regents' testing program, and job placement rates.	19 27.5%	35 50.7%	12 17.4%	1 1.4%	0 0.0%	2 2.9%
19. The Office of Institutional Research at DSC is effective in collecting, analyzing, and disseminating information and data.	29 42.0%	27 39.1%	11 15.9%	0 0.0%	0 0.0%	2 2.9%
20. The preparation of the DSC annual budget is preceded by adequate educational planning.	14 20.3%	26 37.7%	23 33.3%	4 5.8%	0 0.0%	2 2.9%

Administration

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
21. In general, the DSC administrative organization is consistent with and supportive of the institutional mission.	14 20.3%	42 60.9%	11 15.9%	0 0.0%	1 1.4%	1 1.4%
22. On the whole, the DSC administration is effective in gathering and allocating resources to accomplish institutional goals.	14 20.3%	38 55.1%	15 21.7%	2 2.9%	0 0.0%	0 0.0%
23. In general, the DSC administrative organization is effective in supporting the various College units to accomplish their goals.	12 17.4%	41 59.4%	10 14.5%	6 8.7%	0 0.0%	0 0.0%
24. The roles and responsibilities of the administrative positions at DSC are clear and appropriate.	12 17.4%	37 53.6%	14 20.3%	4 5.8%	1 1.4%	1 1.4%
25. I have adequate information about DSC policies and procedures that affect me.	14 20.3%	46 66.7%	3 4.3%	6 8.7%	0 0.0%	0 0.0%
26. I have the opportunity to evaluate administrators/supervisors in my unit.	14 20.3%	24 34.8%	11 15.9%	10 14.5%	9 13.0%	1 1.4%
27. My supervisor is evaluated on a regular basis.	15 21.7%	28 40.6%	22 31.9%	3 4.3%	1 1.4%	0 0.0%
28. There are opportunities for participation in governance activities.	10 14.5%	28 40.6%	19 27.5%	10 14.5%	2 2.9%	0 0.0%

Working Environment and Conditions

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
29. Most faculty with whom I interact treat me with respect.	23 33.3%	40 58.0%	3 4.3%	3 4.3%	0 0.0%	0 0.0%
30. Most students with whom I interact treat me with respect.	23 33.3%	37 53.6%	3 4.3%	5 7.2%	0 0.0%	1 1.4%
31. Minority staff are treated fairly at DSC.	17 24.6%	40 58.0%	11 15.9%	1 1.4%	0 0.0%	0 0.0%
32. Women staff are treated fairly at DSC.	17 24.6%	43 62.3%	7 10.1%	1 1.4%	1 1.4%	0 0.0%
33. My responsibilities contribute to DSC's role in providing quality instructional service.	23 33.3%	40 58.0%	4 5.8%	1 1.4%	0 0.0%	1 1.4%
34. My responsibilities contribute to DSC's mission.	25 36.2%	40 58.0%	4 5.8%	0 0.0%	0 0.0%	0 0.0%
35. My responsibilities contribute to the service DSC renders students.	34 49.3%	34 49.3%	0 0.0%	1 1.4%	0 0.0%	0 0.0%
36. My responsibilities contribute to DSC's public service mission.	29 42.0%	35 50.7%	4 5.8%	1 1.4%	0 0.0%	0 0.0%
37. My department or unit has and follows a mission statement.	19 27.5%	38 55.1%	8 11.6%	3 4.3%	0 0.0%	1 1.4%
38. My unit continually evaluates its purposes, policies, procedures, and activities.	20 29.0%	31 44.9%	11 15.9%	5 7.2%	2 2.9%	0 0.0%

Working Environment and Conditions (cont'd)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
39. Campus facilities and equipment are adequate to service the needs of the institution in relation to its stated purpose, programs, and activities.	11 15.9%	39 56.5%	11 15.9%	8 11.6%	0 0.0%	0 0.0%
40. My department provides me with adequate equipment and/or materials with which to do my job.	19 27.5%	44 63.8%	1 1.4%	4 5.8%	1 1.4%	0 0.0%
41. My work area effectively resolves health and safety concerns expressed by workers.	10 14.5%	45 65.2%	10 14.5%	3 4.3%	1 1.4%	0 0.0%
42. I am usually satisfied with the quality and/or temperature of the air in my work environment.	5 7.2%	20 29.0%	1 1.4%	25 36.2%	18 26.1%	0 0.0%
43. My department has written hazard procedures available to all employees in my work environment.	10 14.5%	38 55.1%	16 23.2%	5 7.2%	0 0.0%	0 0.0%
44. My department gives attention to the needs of handicapped individuals in the workplace.	23 33.3%	38 55.1%	8 11.6%	0 0.0%	0 0.0%	0 0.0%
45. The level of background noise in my working environment interferes with my job performance.	4 5.8%	12 17.4%	3 4.3%	42 60.9%	8 11.6%	0 0.0%
46. Campus facilities are safe.	13 18.8%	52 75.4%	2 2.9%	2 2.9%	0 0.0%	0 0.0%
47. Campus facilities are attractive and well maintained.	30 43.5%	37 53.6%	1 1.4%	0 0.0%	0 0.0%	1 1.4%
48. The campus grounds are attractive and well maintained.	44 63.8%	24 34.8%	1 1.4%	0 0.0%	0 0.0%	0 0.0%
49. There is adequate parking where needed on campus.	3 4.3%	6 8.7%	13 18.8%	31 44.9%	16 23.2%	0 0.0%
50. The physical environment in which I work is satisfactory.	9 13.0%	44 63.8%	2 2.9%	14 20.3%	0 0.0%	0 0.0%

Working Environment and Conditions (cont'd)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
51. Classroom space is adequate.	2 2.9%	27 39.1%	23 33.3%	14 20.3%	3 4.3%	0 0.0%
52. Laboratory space is adequate.	2 2.9%	24 34.8%	34 49.3%	7 10.1%	1 1.4%	1 1.4%
53. The library and other learning resources are adequate to support the needs of the users.	19 27.5%	39 56.5%	11 15.9%	0 0.0%	0 0.0%	0 0.0%
54. The library provides convenient, effective access to library resources needed in my work.	22 31.9%	35 50.7%	11 15.9%	1 1.4%	0 0.0%	0 0.0%
55. The library maintains adequate hours to ensure accessibility to users	17 24.6%	42 60.9%	7 10.1%	3 4.3%	0 0.0%	0 0.0%
56. Library staff is helpful and competent.	34 49.5%	27 39.1%	8 11.6%	0 0.0%	0 0.0%	0 0.0%
57. Lighting on campus is adequate.	20 29.0%	37 53.6%	7 10.1%	5 7.2%	0 0.0%	0 0.0%
58. On the whole, DSC takes reasonable steps to provide a healthy, safe, and secure environment for all members of the campus community.	22 31.9%	44 63.8%	3 4.3%	0 0.0%	0 0.0%	0 0.0%
59. Overall, DSC students receive a high quality education.	29 42.0%	37 53.6%	3 4.3%	0 0.0%	0 0.0%	0 0.0%
60. Staff are interested in helping students.	19 27.5%	48 69.6%	2 2.9%	0 0.0%	0 0.0%	0 0.0%
61. Faculty & administrators are interested in helping students.	20 29.0%	44 63.8%	3 4.3%	2 2.9%	0 0.0%	0 0.0%
62. There is little trust between staff and campus administrators.	2 2.9%	10 14.5%	17 24.6%	34 49.3%	6 8.7%	0 0.0%
63. Staff are committed to the welfare of DSC.	15 21.7%	49 71.0%	4 5.8%	1 1.4%	0 0.0%	0 0.0%

Working Environment and Conditions (cont'd)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
64. DSC's policies and procedures for promotion are administered equitable.	3 4.3%	22 31.9%	27 39.1%	14 20.3%	3 4.3%	0 0.0%
65. The criteria used for staff pay increases are appropriate and are fairly applied.	4 5.8%	22 31.9%	18 26.1%	18 26.1%	7 10.1%	0 0.0%
66. DSC provides a comfortable atmosphere for minority students, faculty, and staff.	8 11.6%	50 72.5%	7 10.1%	3 4.3%	1 1.4%	0 0.0%
67. DSC incorporates technological advances into its operations.	12 17.4%	45 65.2%	9 13.0%	2 2.9%	0 0.0%	1 1.4%
68. Information technology resources at DSC are adequate.	9 13.0%	43 62.3%	10 14.5%	7 10.1%	0 0.0%	0 0.0%
69. There are adequate provisions for the training staff so that they may use appropriate technology resources effectively.	10 14.5%	34 49.3%	16 23.2%	8 11.6%	1 1.4%	0 0.0%
70. There is a clearly defined program for maintaining and replacing equipment and software so that they remain consistent with current technology.	4 5.8%	31 44.9%	27 39.1%	7 10.1%	0 0.0%	0 0.0%
71. Cultural and social activities on campus are adequate to support the mission of the College.	8 11.6%	38 55.1%	19 27.5%	3 4.3%	1 1.4%	0 0.0%
72. The DSC bookstore adequately serves the needs of students, faculty, and staff.	9 13.0%	46 66.7%	11 15.9%	3 4.3%	0 0.0%	0 0.0%

Organizational Communication

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
73. I feel I am part of the DSC community.	22 31.9%	38 55.1%	1 1.4%	7 10.1%	1 1.4%	0 0.0%
74. I have enough information to speak in support of the College with my friends and neighbors.	19 27.5%	44 63.8%	4 5.8%	2 2.9%	0 0.0%	0 0.0%
75. DSC administration solicits staff input and recommendations.	11 15.9%	31 44.9%	16 23.2%	9 13.0%	1 1.4%	1 1.4%
76. DSC administrators listens to and responds to staff input and recommendations.	9 13.0%	28 40.6%	19 27.5%	11 15.9%	1 1.4%	1 1.4%
77. Staff participation in decision- making at DSC is adequate.	7 10.1%	25 36.2%	17 24.6%	18 26.1%	2 2.9%	0 0.0%
78. DSC's strategic plan has helped my department to establish more realistic goals.	7 10.1%	29 42.0%	26 37.7%	4 5.8%	3 4.3%	0 0.0%
79. My supervisor keeps employees well informed on issues which affect us.	24 34.8%	34 49.3%	2 2.9%	6 8.7%	3 4.3%	0 0.0%
80. I am not involved in the overall decision-making in my department.	5 7.2%	11 15.9%	4 5.8%	38 55.1%	11 15.9%	0 0.0%
81. Staff ideas and concerns are acted on as often as with equal priority as those of faculty.	3 4.3%	18 26.1%	28 40.6%	18 26.1%	2 2.9%	0 0.0%
82. I receive enough information and/or help to get my job done.	17 24.6%	46 66.7%	2 2.9%	4 5.8%	0 0.0%	0 0.0%
83. There is a high degree of open, two-way communication in my work area.	18 26.1%	39 56.5%	1 1.4%	8 11.6%	3 4.3%	0 0.0%

Organizational Communication (cont'd)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
84. My supervisor takes employee ideas into account when making important decisions.	22 31.9%	28 40.6%	7 10.1%	9 13.0%	3 4.3%	0 0.0%
85. My supervisor takes appropriate action on my problems and complaints.	23 33.3%	30 43.5%	8 11.6%	4 5.8%	3 4.3%	1 1.4%
86. My supervisor conducts regular and timely performance evaluations with me.	18 26.1%	37 53.6%	8 11.6%	5 7.2%	0 0.0%	1 1.4%
87. I receive clear explanations and instructions regarding my performance expectations.	17 24.6%	35 50.7%	9 13.0%	8 11.6%	0 0.0%	0 0.0%
88. My annual performance evaluation is important to me.	31 44.9%	30 43.5%	3 4.3%	4 5.8%	0 0.0%	1 1.4%
89. My evaluation is used to help plan my training and development, and improve performance.	17 24.6%	35 50.7%	9 13.0%	5 7.2%	2 2.9%	1 1.4%
90. I feel my supervisor conducts my evaluation in a fair and comprehensive manner.	21 30.4%	32 46.4%	12 17.4%	2 2.9%	2 2.9%	0 0.0%
91. The results of staff evaluation are used for improvement of the staff	15 21.7%	34 49.3%	14 20.3%	4 5.8%	2 2.9%	0 0.0%
92. My unit uses the results of evaluation in planning processes.	8 11.6%	25 36.2%	27 39.1%	7 10.1%	1 1.4%	1 1.4%
93. The criteria used for evaluation of staff performance are appropriate.	9 13.0%	33 47.8%	15 21.7%	10 14.5%	2 2.9%	0 0.0%
94. The College provides adequate support for my professional development.	15 21.7%	37 53.6%	11 15.9%	4 5.8%	2 2.9%	0 0.0%
95. I have adequate information about how to file a grievance.	6 8.7%	36 52.2%	16 23.2%	9 13.0%	2 2.9%	0 0.0%
96. I have access to information about The College's Strategic Planning.	14 20.3%	36 52.2%	16 23.2%	3 4.3%	0 0.0%	0 0.0%

Job Satisfaction

How satisfied are you with the following aspects of your job?

	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Not Satisfied</i>	<i>Not applicable/ Don't know</i>	<i>No Response</i>
97. Salary	5 7.2%	13 18.8%	30 43.5%	21 30.4%	0 0.0%	0 0.0%
98. Health benefits	8 11.6%	36 52.2%	15 21.7%	3 4.3%	7 10.1%	0 0.0%
99. Retirement benefits	17 24.6%	41 59.4%	6 8.7%	1 1.4%	4 5.8%	0 0.0%
100. Sick leave accrual	22 31.9%	42 60.9%	2 2.9%	3 4.3%	0 0.0%	0 0.0%
101. Annual leave accrual	23 33.3%	38 55.1%	4 5.8%	1 1.4%	3 4.3%	0 0.0%
102. Workload	8 11.6%	44 63.8%	11 15.9%	5 7.2%	0 0.0%	1 1.4%
103. Working conditions (hours, location)	12 17.4%	45 65.2%	10 14.5%	2 2.9%	0 0.0%	0 0.0%
104. Autonomy and independence	25 36.2%	39 56.5%	4 5.8%	0 0.0%	0 0.0%	1 1.4%
105. Relationship with other staff	28 40.6%	39 56.5%	2 2.9%	0 0.0%	0 0.0%	0 0.0%
106. Competency of colleagues	26 37.7%	33 47.8%	6 8.7%	2 2.9%	1 1.4%	1 1.4%
107. Job security	16 23.2%	34 49.3%	8 11.6%	8 11.6%	3 4.3%	0 0.0%
108. Opportunity to access College courses	21 30.4%	39 56.5%	3 4.3%	1 1.4%	5 7.2%	0 0.0%
109. Career advancement opportunities	6 8.7%	28 40.6%	13 18.8%	11 15.9%	11 15.9%	0 0.0%
110. Professional development opportunities	15 21.7%	35 50.7%	6 8.7%	6 8.7%	7 10.1%	0 0.0%

Job Satisfaction (cont'd)

How satisfied are you with the following aspects of your job? (cont'd)

	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Not Satisfied</i>	<i>Not applicable/ Don't know</i>	<i>No Response</i>
111. Opportunity to influence DSC governance	5 7.2%	26 37.7%	16 23.2%	10 14.5%	12 17.4%	0 0.0%
112. Computers/technology and equipment	16 23.2%	44 63.8%	7 10.1%	1 1.4%	1 1.4%	0 0.0%
113. Training opportunities	12 17.4%	43 62.3%	6 8.7%	4 5.8%	3 4.3%	1 1.4%

How closely do you agree with the following statements?

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Don't Know/ No Opinion</i>	<i>No Response</i>
114. Staff employees are regarded equally with faculty and administrative professional employees.	1 1.4%	28 40.6%	24 34.8%	8 11.6%	7 10.1%	1 1.4%
115. DSC administrators are effective and competent leaders.	15 21.7%	46 66.7%	3 4.3%	1 1.4%	2 2.9%	2 2.9%
116. My work area is adequately staffed.	4 5.8%	39 56.5%	15 21.7%	8 11.6%	1 1.4%	2 2.9%
117. I have authority to make decisions about important aspects of my duties.	18 26.1%	36 52.2%	7 10.1%	4 5.8%	3 4.3%	1 1.4%
118. I feel a sense of accomplishment in my work.	34 49.3%	31 44.9%	0 0.0%	2 2.9%	1 1.4%	1 1.4%
119. My job makes good use of my skills and abilities.	28 40.6%	36 52.2%	1 1.4%	2 2.9%	0 0.0%	2 2.9%
120. Training programs provided to staff are appropriate and effective.	11 15.9%	37 53.6%	6 8.7%	3 4.3%	10 14.5%	2 2.9%
121. I have been discriminated against because of my gender in my efforts to advance at DSC.	1 1.4%	1 1.4%	16 23.2%	46 66.7%	4 5.8%	1 1.4%

Job Satisfaction (cont'd)

How closely do you agree with the following statements?

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Don't Know/ No Opinion</i>	<i>No Response</i>
122. I have been discriminated against because of my ethnic status in my efforts to advance at DSC.	1 1.4%	1 1.4%	15 21.7%	46 66.7%	5 7.2%	1 1.4%
123. I experience too much stress in my job.	2 2.9%	8 11.6%	32 46.4%	22 31.9%	4 5.8%	1 1.4%
124. Overall, efficiency of my department's operation is high.	24 34.8%	38 55.1%	5 7.2%	2 2.9%	0 0.0%	0 0.0%
125. In my estimation, my department is poorly managed.	3 4.3%	3 4.3%	22 31.9%	38 55.1%	3 4.3%	0 0.0%
126. My supervisor is available when needed.	31 44.9%	32 46.4%	5 7.2%	1 1.4%	0 0.0%	0 0.0%
127. My supervisor follows College regulations and policies.	31 44.9%	33 47.8%	2 2.9%	0 0.0%	3 4.3%	0 0.0%
128. Usually my supervisor is fair when giving criticism.	28 40.6%	29 42.0%	3 4.3%	2 2.9%	6 8.7%	1 1.4%
129. My supervisor treats all employees in my work area equitably.	26 37.7%	33 47.8%	1 1.4%	4 5.8%	5 7.2%	0 0.0%
130. My supervisor treats me with consideration and respect.	32 46.4%	31 44.9%	2 2.9%	1 1.4%	2 2.9%	1 1.4%
131. My supervisor is an effective and competent leader.	34 49.3%	28 40.6%	3 4.3%	2 2.9%	2 2.9%	0 0.0%
132. Overall, I am satisfied with working conditions at Dalton College.	27 39.1%	37 53.6%	3 4.3%	2 2.9%	0 0.0%	0 0.0%

Job Satisfaction (cont'd)

How closely do you agree with the following statements?

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Don't Know/ No Opinion</i>	<i>No Response</i>
133. I would recommend the College as a place of employment to others.	30 43.5%	34 49.3%	2 2.9%	0 0.0%	3 4.3%	0 0.0%
134. Overall, I am satisfied with my job and quality of life at Dalton State College.	28 40.6%	37 53.6%	3 4.3%	0 0.0%	1 1.4%	0 0.0%
135. If I were to begin my career again, I would still want to work at DSC.	30 43.5%	31 44.9%	2 2.9%	1 1.4%	5 7.2%	0 0.0%

General Satisfaction with College Services

Please indicate your level of satisfaction or dissatisfaction with the following college services:

	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>Satisfied</i>	<i>Very Satisfied</i>	<i>Don't know/ No opinion</i>	<i>No Response</i>
136. Ace Center	0 0.0%	2 2.9%	52 75.4%	7 10.1%	0 0.0%	8 11.6%
137. Academic VP's office	0 0.0%	4 5.8%	44 63.8%	15 21.7%	0 0.0%	6 8.7%
138. Advising Center	0 0.0%	4 5.8%	45 65.2%	8 11.6%	0 0.0%	12 17.4%
139. Bookstore	0 0.0%	4 5.8%	47 68.1%	9 13.0%	0 0.0%	9 13.0%
140. Business office	0 0.0%	1 1.4%	49 71.0%	15 21.7%	0 0.0%	4 5.8%
141. Cafeteria/food services	3 4.3%	6 8.7%	40 58.0%	13 18.8%	0 0.0%	7 10.1%
142. Campus security	3 4.3%	3 4.3%	44 63.8%	15 21.7%	0 0.0%	4 5.8%
143. Central receiving	0 0.0%	0 0.0%	39 56.5%	23 33.3%	0 0.0%	7 10.1%
144. College newspaper	1 1.4%	4 5.8%	39 56.5%	4 5.8%	0 0.0%	21 30.4%
145. Computer services (OCIS)	1 1.4%	3 4.3%	47 68.1%	13 18.8%	0 0.0%	5 7.2%

General Satisfaction with College Services (cont'd)

Please indicate your level of satisfaction or dissatisfaction with the following college services:

	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>Satisfied</i>	<i>Very Satisfied</i>	<i>Don't know/ No opinion</i>	<i>No Response</i>
146. Continuing Education	2 2.9%	1 1.4%	53 76.8%	7 10.1%	0 0.0%	6 8.7%
147. Enrollment services	1 1.4%	3 4.3%	45 65.2%	14 20.3%	0 0.0%	6 8.7%
148. Foundation and Alumni	0 0.0%	0 0.0%	50 72.5%	10 14.5%	0 0.0%	9 13.0%
149. Handicap accessibility	1 1.4%	4 5.8%	46 66.7%	6 8.7%	0 0.0%	12 17.4%
150. Institutional research	0 0.0%	0 0.0%	45 65.2%	18 26.1%	0 0.0%	6 8.7%
151. Parking	15 21.7%	22 31.9%	25 36.2%	2 2.9%	0 0.0%	5 7.2%
152. Plant Operations/ Maintenance	2 2.9%	11 15.9%	43 62.3%	9 13.0%	0 0.0%	4 5.8%
153. President's office	1 1.4%	2 2.9%	41 59.4%	20 29.0%	0 0.0%	5 7.2%
154. Public relations	0 0.0%	2 2.9%	44 63.8%	17 24.6%	0 0.0%	6 8.7%
155. Purchasing	0 0.0%	1 1.4%	47 68.1%	15 21.7%	0 0.0%	6 8.7%
156. Recreation/athletic facilities	1 1.4%	5 7.2%	45 65.2%	2 2.9%	0 0.0%	16 23.2%
157. Student activities	1 1.4%	2 2.9%	48 69.6%	6 8.7%	0 0.0%	12 17.4%
158. Student center	0 0.0%	2 2.9%	51 73.9%	5 7.2%	0 0.0%	11 15.9%
159. Student government	0 0.0%	3 4.3%	47 68.1%	2 2.9%	0 0.0%	17 24.6%