



## **Section I**

### **Institutional Mission, Planning, & Management**

#### **Staff Survey Summary**

The following scale is provided to enable you to determine the extent of implementation for each element as you review the survey.

- 0 No implementation.**  
The practice has not been implemented at DSC and is not under development.
- 1 Under Development.**  
The practice is in the planning state at DSC.
- 2 Isolated Implementation.**  
There are isolated examples of the practice at DSC.
- 3 Partial Implementation.**  
The practice is being implemented in some areas of DSC in a visible and substantial way.
- 4 Full Implementation.**  
This practice is fully implemented throughout DSC.
- 5 Not Sure/Do not know.**

# I. Institutional Mission, Planning, & Management

## Staff Survey Summary

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Count      Percent

**Mission, Planning, & Mgmt - 1. The official mission and core purposes of DSC accurately reflect the purpose and practices of the College.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.59 %  |
| Isolated 2 | 2  | 3.17 %  |
| Partial 3  | 19 | 30.16 % |
| Full 4     | 38 | 60.32 % |
| Unknown 5  | 3  | 4.76 %  |

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|                        |           |              |
|------------------------|-----------|--------------|
| <b>Total Responses</b> | <b>63</b> | <b>100 %</b> |
|------------------------|-----------|--------------|

**Mission, Planning, & Mgmt - 2. In general, the education programs of DSC carry out the official mission of the College.**

|           |    |         |
|-----------|----|---------|
| Planned 1 | 1  | 1.59 %  |
| Partial 3 | 18 | 28.57 % |
| Full 4    | 39 | 61.90 % |
| Unknown 5 | 5  | 7.94 %  |

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|                        |           |              |
|------------------------|-----------|--------------|
| <b>Total Responses</b> | <b>63</b> | <b>100 %</b> |
|------------------------|-----------|--------------|

**Mission, Planning, & Mgmt - 3. DSC's official mission and core purposes are appropriate to the College's role as a USG institution in Northwest Georgia.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.59 %  |
| Isolated 2 | 1  | 1.59 %  |
| Partial 3  | 14 | 22.22 % |
| Full 4     | 43 | 68.25 % |
| Unknown 5  | 4  | 6.35 %  |

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|                        |           |              |
|------------------------|-----------|--------------|
| <b>Total Responses</b> | <b>63</b> | <b>100 %</b> |
|------------------------|-----------|--------------|

**Mission, Planning, & Mgmt - 4. DSC's administrative organization is consistent with and supportive of the institutional mission.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.59 %  |
| Isolated 2 | 5  | 7.94 %  |
| Partial 3  | 19 | 30.16 % |
| Full 4     | 34 | 53.97 % |
| Unknown 5  | 4  | 6.35 %  |

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|                        |           |              |
|------------------------|-----------|--------------|
| <b>Total Responses</b> | <b>63</b> | <b>100 %</b> |
|------------------------|-----------|--------------|

# I. Institutional Mission, Planning, & Management

## Staff Survey Summary

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Count      Percent

**Mission, Planning, & Mgmt - 5. DSC's administration is effective in gathering and allocating resources to accomplish institutional goals.**

|                        |    |                      |
|------------------------|----|----------------------|
| Planned 1              | 1  | 1.59 %               |
| Isolated 2             | 8  | 12.70 %              |
| Partial 3              | 22 | 34.92 %              |
| Full 4                 | 26 | 41.27 %              |
| Unknown 5              | 6  | 9.52 %               |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

**Mission, Planning, & Mgmt - 6. The financial and human resources of the College are sufficient to support an effective educational program.**

|                        |    |                      |
|------------------------|----|----------------------|
| Planned 1              | 2  | 3.17 %               |
| Isolated 2             | 14 | 22.22 %              |
| Partial 3              | 25 | 39.68 %              |
| Full 4                 | 18 | 28.57 %              |
| Unknown 5              | 4  | 6.35 %               |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

**Mission, Planning, & Mgmt - 7. The president has developed a shared vision for student success with active involvement of the College community.**

|                        |    |                      |
|------------------------|----|----------------------|
| Planned 1              | 2  | 3.17 %               |
| Isolated 2             | 4  | 6.35 %               |
| Partial 3              | 13 | 20.63 %              |
| Full 4                 | 34 | 53.97 %              |
| Unknown 5              | 10 | 15.87 %              |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

# I. Institutional Mission, Planning, & Management

## Staff Survey Summary

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Count      Percent

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**Mission, Planning, & Mgmt - 8. The president and other senior administrators have made an explicit policy commitment, communicated to faculty, staff, students, and community, to improve student success.**

|                        |    |                      |
|------------------------|----|----------------------|
| Planned 1              | 1  | 1.59 %               |
| Isolated 2             | 5  | 7.94 %               |
| Partial 3              | 16 | 25.40 %              |
| Full 4                 | 33 | 52.38 %              |
| Unknown 5              | 8  | 12.70 %              |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

**Mission, Planning, & Mgmt - 9. The president and senior administrators emphasize the importance of improving student learning outcomes, not just increasing enrollments.**

|                        |    |                      |
|------------------------|----|----------------------|
| None 0                 | 1  | 1.59 %               |
| Planned 1              | 2  | 3.17 %               |
| Isolated 2             | 4  | 6.35 %               |
| Partial 3              | 18 | 28.57 %              |
| Full 4                 | 31 | 49.21 %              |
| Unknown 5              | 7  | 11.11 %              |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

**Mission, Planning, & Mgmt - 10. The president and senior administrators communicate policy decisions regarding the institution's operations.**

|                        |    |                      |
|------------------------|----|----------------------|
| Isolated 2             | 10 | 15.87 %              |
| Partial 3              | 19 | 30.16 %              |
| Full 4                 | 30 | 47.62 %              |
| Unknown 5              | 4  | 6.35 %               |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

# I. Institutional Mission, Planning, & Management

## Staff Survey Summary

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Count      Percent

**Mission, Planning, & Mgmt - 11. DSC's leadership creates a climate that supports corrective action for student learning outcomes that are seen as less than acceptable.**

|                        |   |           |              |
|------------------------|---|-----------|--------------|
| Planned                | 1 | 1         | 1.59 %       |
| Isolated               | 2 | 6         | 9.52 %       |
| Partial                | 3 | 18        | 28.57 %      |
| Full                   | 4 | 17        | 26.98 %      |
| Unknown                | 5 | 21        | 33.33 %      |
| <b>Total Responses</b> |   | <b>63</b> | <b>100 %</b> |

**Mission, Planning, & Mgmt - 12. The president and senior administrators demonstrate willingness to support changes in organizational structures and practices and reallocation of resources as needed to facilitate evidence-based improvements in programs...**

|                        |   |           |              |
|------------------------|---|-----------|--------------|
| Planned                | 1 | 2         | 3.17 %       |
| Isolated               | 2 | 9         | 14.29 %      |
| Partial                | 3 | 13        | 20.63 %      |
| Full                   | 4 | 25        | 39.68 %      |
| Unknown                | 5 | 14        | 22.22 %      |
| <b>Total Responses</b> |   | <b>63</b> | <b>100 %</b> |

**Mission, Planning, & Mgmt - 13. The president and senior administrators use data on students to guide management decisions.**

|                        |   |           |              |
|------------------------|---|-----------|--------------|
| Planned                | 1 | 2         | 3.17 %       |
| Isolated               | 2 | 5         | 7.94 %       |
| Partial                | 3 | 12        | 19.05 %      |
| Full                   | 4 | 21        | 33.33 %      |
| Unknown                | 5 | 23        | 36.51 %      |
| <b>Total Responses</b> |   | <b>63</b> | <b>100 %</b> |

# I. Institutional Mission, Planning, & Management

## Staff Survey Summary

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|  | Count | Percent |
|--|-------|---------|
|--|-------|---------|

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**Mission, Planning, & Mgmt - 14. DSC's Strategic Plan establishes goals and strategies for student success and procedures for measuring whether the goals are attained.**

|                        |    |              |
|------------------------|----|--------------|
| Planned 1              | 3  | 4.76 %       |
| Isolated 2             | 1  | 1.59 %       |
| Partial 3              | 15 | 23.81 %      |
| Full 4                 | 32 | 50.79 %      |
| Unknown 5              | 12 | 19.05 %      |
| <b>Total Responses</b> |    | <b>63</b>    |
|                        |    | <b>100 %</b> |

**Mission, Planning, & Mgmt - 15. The president effectively delegates day-to-day operations to others.**

|                        |    |              |
|------------------------|----|--------------|
| Planned 1              | 2  | 3.17 %       |
| Partial 3              | 2  | 3.17 %       |
| Full 4                 | 33 | 52.38 %      |
| Unknown 5              | 26 | 41.27 %      |
| <b>Total Responses</b> |    | <b>63</b>    |
|                        |    | <b>100 %</b> |

**Mission, Planning, & Mgmt - 16. DSC uses student achievement data to set institutional priorities for action.**

|                        |    |              |
|------------------------|----|--------------|
| Planned 1              | 1  | 1.59 %       |
| Isolated 2             | 3  | 4.76 %       |
| Partial 3              | 13 | 20.63 %      |
| Full 4                 | 22 | 34.92 %      |
| Unknown 5              | 24 | 38.10 %      |
| <b>Total Responses</b> |    | <b>63</b>    |
|                        |    | <b>100 %</b> |

**Mission, Planning, & Mgmt - 17. DSC has established a strategic planning process that is broadly inclusive and relies on data to set goals for student success and to measure goal attainment.**

|                        |    |              |
|------------------------|----|--------------|
| Planned 1              | 3  | 4.76 %       |
| Isolated 2             | 3  | 4.76 %       |
| Partial 3              | 17 | 26.98 %      |
| Full 4                 | 31 | 49.21 %      |
| Unknown 5              | 9  | 14.29 %      |
| <b>Total Responses</b> |    | <b>63</b>    |
|                        |    | <b>100 %</b> |

# I. Institutional Mission, Planning, & Management

## Staff Survey Summary

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Count      Percent

**Mission, Planning, & Mgmt - 18. DSC regularly evaluates all of its academic programs and student services to determine how well they promote student success and how they can be improved.**

|                        |    |                      |
|------------------------|----|----------------------|
| Planned 1              | 2  | 3.17 %               |
| Isolated 2             | 2  | 3.17 %               |
| Partial 3              | 12 | 19.05 %              |
| Full 4                 | 30 | 47.62 %              |
| Unknown 5              | 17 | 26.98 %              |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

**Mission, Planning, & Mgmt - 19. DSC uses data on program effectiveness to guide budget and resource allocation decisions.**

|                        |    |                      |
|------------------------|----|----------------------|
| None 0                 | 1  | 1.59 %               |
| Planned 1              | 3  | 4.76 %               |
| Isolated 2             | 3  | 4.76 %               |
| Partial 3              | 15 | 23.81 %              |
| Full 4                 | 19 | 30.16 %              |
| Unknown 5              | 22 | 34.92 %              |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

**Mission, Planning, & Mgmt - 20. DSC has an incentive system that encourages faculty and staff to work together to improve student performance outcomes and to use data to guide the process.**

|                        |    |                      |
|------------------------|----|----------------------|
| None 0                 | 7  | 11.11 %              |
| Planned 1              | 3  | 4.76 %               |
| Isolated 2             | 11 | 17.46 %              |
| Partial 3              | 12 | 19.05 %              |
| Full 4                 | 9  | 14.29 %              |
| Unknown 5              | 21 | 33.33 %              |
| <b>Total Responses</b> |    | <b>63      100 %</b> |

# I. Institutional Mission, Planning, & Management

## Staff Survey Summary

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Count      Percent

**Mission, Planning, & Mgmt - 21. DSC uses external grant funds (e.g., Title III) strategically to support systemic efforts to improve outcomes for all students, not just for isolated projects that benefit small numbers of students.**

|          |   |                        |                      |
|----------|---|------------------------|----------------------|
| None     | 0 | 1                      | 1.59 %               |
| Planned  | 1 | 2                      | 3.17 %               |
| Isolated | 2 | 4                      | 6.35 %               |
| Partial  | 3 | 11                     | 17.46 %              |
| Full     | 4 | 26                     | 41.27 %              |
| Unknown  | 5 | 19                     | 30.16 %              |
|          |   | <b>Total Responses</b> | <b>63      100 %</b> |

**Mission, Planning, & Mgmt - 22. The College's administrative structure and staffing promote a college-wide focus on improving student performance outcomes.**

|          |   |                        |                      |
|----------|---|------------------------|----------------------|
| Planned  | 1 | 3                      | 4.76 %               |
| Isolated | 2 | 4                      | 6.35 %               |
| Partial  | 3 | 23                     | 36.51 %              |
| Full     | 4 | 28                     | 44.44 %              |
| Unknown  | 5 | 5                      | 7.94 %               |
|          |   | <b>Total Responses</b> | <b>63      100 %</b> |

**Mission, Planning, & Mgmt - 23. DSC's administrative organization is effective in supporting the various College units to accomplish their goals.**

|          |   |                        |                      |
|----------|---|------------------------|----------------------|
| Planned  | 1 | 1                      | 1.59 %               |
| Isolated | 2 | 7                      | 11.11 %              |
| Partial  | 3 | 20                     | 31.75 %              |
| Full     | 4 | 29                     | 46.03 %              |
| Unknown  | 5 | 6                      | 9.52 %               |
|          |   | <b>Total Responses</b> | <b>63      100 %</b> |



# I. Institutional Mission, Planning, & Management

## Staff Survey Summary

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|  | Count | Percent |
|--|-------|---------|
|--|-------|---------|

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**Mission, Planning, & Mgmt - 24. The roles and responsibilities of the administrative positions at DSC are clear and appropriate.**

|                        |           |             |
|------------------------|-----------|-------------|
| None 0                 | 2         | 3.17 %      |
| Planned 1              | 1         | 1.59 %      |
| Isolated 2             | 7         | 11.11 %     |
| Partial 3              | 21        | 33.33 %     |
| Full 4                 | 27        | 42.86 %     |
| Unknown 5              | 5         | 7.94 %      |
| <b>Total Responses</b> | <b>63</b> | <b>100%</b> |



## **Section II**

### **Planning, Institutional Effectiveness, & Institutional Research Capacity Staff Survey Summary**

The following scale is provided to enable you to determine the extent of implementation for each element as you review the survey.

- 0 No implementation.**  
The practice has not been implemented at DSC and is not under development.
- 1 Under Development.**  
The practice is in the planning state at DSC.
- 2 Isolated Implementation.**  
There are isolated examples of the practice at DSC.
- 3 Partial Implementation.**  
The practice is being implemented in some areas of DSC in a visible and substantial way.
- 4 Full Implementation.**  
This practice is fully implemented throughout DSC.
- 5 Not Sure/Do not know.**

## II. Planning, Institutional Effectiveness, & Institutional Research Capacity - Staff Summary

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Count      Percent

**Planning, Effectiveness, & IR - 1. DSC engages in effective planning for its educational programs.**

|           |    |         |
|-----------|----|---------|
| Planned 1 | 1  | 1.85 %  |
| Partial 3 | 9  | 16.67 % |
| Full 4    | 27 | 50.00 % |
| Unknown 5 | 17 | 31.48 % |

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**Total Responses      54      100 %**

**Planning, Effectiveness, & IR - 2. DSC engages in effective evaluation of its educational programs.**

|           |    |         |
|-----------|----|---------|
| Planned 1 | 1  | 1.85 %  |
| Partial 3 | 11 | 20.37 % |
| Full 4    | 23 | 42.59 % |
| Unknown 5 | 19 | 35.19 % |

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**Total Responses      54      100 %**

**Planning, Effectiveness, & IR - 3. DSC engages in effective planning for its administrative and educational support programs.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.85 %  |
| Isolated 2 | 5  | 9.26 %  |
| Partial 3  | 12 | 22.22 % |
| Full 4     | 20 | 37.04 % |
| Unknown 5  | 16 | 29.63 % |

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**Total Responses      54      100 %**

**Planning, Effectiveness, & IR - 4. DSC engages in effective evaluation of its administrative and educational support programs.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.85 %  |
| Isolated 2 | 6  | 11.11 % |
| Partial 3  | 12 | 22.22 % |
| Full 4     | 20 | 37.04 % |
| Unknown 5  | 15 | 27.78 % |

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**Total Responses      54      100 %**

## II. Planning, Institutional Effectiveness, & Institutional Research Capacity - Staff Summary

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Count      Percent

**Planning, Effectiveness, & IR - 5. DSC evaluates student achievement through the use of key performance indicators such as state licensing exams, Regents' Testing Program, and job placement rates.**

|          |   |    |         |
|----------|---|----|---------|
| Planned  | 1 | 1  | 1.85 %  |
| Isolated | 2 | 4  | 7.41 %  |
| Partial  | 3 | 5  | 9.26 %  |
| Full     | 4 | 34 | 62.96 % |
| Unknown  | 5 | 10 | 18.52 % |

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**Total Responses      54      100 %**

**Planning, Effectiveness, & IR - 6. The preparation of the DSC annual budget is preceded by adequate educational planning.**

|          |   |    |         |
|----------|---|----|---------|
| None     | 0 | 1  | 1.85 %  |
| Planned  | 1 | 1  | 1.85 %  |
| Isolated | 2 | 1  | 1.85 %  |
| Partial  | 3 | 6  | 11.11 % |
| Full     | 4 | 19 | 35.19 % |
| Unknown  | 5 | 26 | 48.15 % |

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**Total Responses      54      100 %**

**Planning, Effectiveness, & IR - 7. The Office of Institutional Research at DSC is effective in collecting, analyzing, and disseminating information and data.**

|          |   |    |         |
|----------|---|----|---------|
| Planned  | 1 | 1  | 1.85 %  |
| Isolated | 2 | 3  | 5.56 %  |
| Partial  | 3 | 11 | 20.37 % |
| Full     | 4 | 35 | 64.81 % |
| Unknown  | 5 | 4  | 7.41 %  |

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**Total Responses      54      100 %**

## II. Planning, Institutional Effectiveness, & Institutional Research Capacity - Staff Summary

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Count      Percent

**Planning, Effectiveness, & IR - 8. IR staff members are adequately trained in data analysis, especially in cohort tracking techniques.**

|                        |   |           |              |
|------------------------|---|-----------|--------------|
| Planned                | 1 | 1         | 1.85 %       |
| Isolated               | 2 | 2         | 3.70 %       |
| Partial                | 3 | 7         | 12.96 %      |
| Full                   | 4 | 22        | 40.74 %      |
| Unknown                | 5 | 22        | 40.74 %      |
| <b>Total Responses</b> |   | <b>54</b> | <b>100 %</b> |

**Planning, Effectiveness, & IR - 9. IR staffing is adequate to meet demands for data and research.**

|                        |   |           |              |
|------------------------|---|-----------|--------------|
| None                   | 0 | 1         | 1.85 %       |
| Planned                | 1 | 2         | 3.70 %       |
| Isolated               | 2 | 3         | 5.56 %       |
| Partial                | 3 | 11        | 20.37 %      |
| Full                   | 4 | 17        | 31.48 %      |
| Unknown                | 5 | 20        | 37.04 %      |
| <b>Total Responses</b> |   | <b>54</b> | <b>100 %</b> |

**Planning, Effectiveness, & IR - 10. IR staff members are seen as responsive to requests for information from administrators, faculty, and staff.**

|                        |   |           |              |
|------------------------|---|-----------|--------------|
| None                   | 0 | 1         | 1.85 %       |
| Planned                | 1 | 1         | 1.85 %       |
| Partial                | 3 | 6         | 11.11 %      |
| Full                   | 4 | 36        | 66.67 %      |
| Unknown                | 5 | 10        | 18.52 %      |
| <b>Total Responses</b> |   | <b>54</b> | <b>100 %</b> |

**Planning, Effectiveness, & IR - 11. IR staff members are skilled at clearly communicating research findings to key audiences.**

|                        |   |           |              |
|------------------------|---|-----------|--------------|
| None                   | 0 | 1         | 1.85 %       |
| Planned                | 1 | 1         | 1.85 %       |
| Partial                | 3 | 13        | 24.07 %      |
| Full                   | 4 | 30        | 55.56 %      |
| Unknown                | 5 | 9         | 16.67 %      |
| <b>Total Responses</b> |   | <b>54</b> | <b>100 %</b> |

## II. Planning, Institutional Effectiveness, & Institutional Research Capacity - Staff Summary

|  |   | Count                  | Percent         |
|--|---|------------------------|-----------------|
| <b>Planning, Effectiveness, &amp; IR - 12. IR staff members routinely works with faculty and staff to analyze data on student success and other projects (e.g., Strategic Planning).</b> |   |                        |                 |
| None   | 0 | 1                      | 1.85 %          |
| Planned  | 1 | 1                      | 1.85 %          |
| Partial  | 3 | 11                     | 20.37 %         |
| Full   | 4 | 26                     | 48.15 %         |
| Unknown  | 5 | 15                     | 27.78 %         |
|  |   | <b>Total Responses</b> | <b>54 100 %</b> |

**Planning, Effectiveness, & IR - 13. IR staff members produce information useful for program evaluation, strategic planning, and budgeting.**

|         |   |                        |                 |
|---------|---|------------------------|-----------------|
| Planned | 1 | 1                      | 1.85 %          |
| Partial | 3 | 7                      | 12.96 %         |
| Full    | 4 | 31                     | 57.41 %         |
| Unknown | 5 | 15                     | 27.78 %         |
|         |   | <b>Total Responses</b> | <b>54 100 %</b> |

**Planning, Effectiveness, & IR - 14. The IR office has more than an administrative support role (i.e., not just compliance reporting): The IR function is integral to the management of DSC.**

|          |   |                        |                 |
|----------|---|------------------------|-----------------|
| Planned  | 1 | 1                      | 1.85 %          |
| Isolated | 2 | 1                      | 1.85 %          |
| Partial  | 3 | 7                      | 12.96 %         |
| Full     | 4 | 35                     | 64.81 %         |
| Unknown  | 5 | 10                     | 18.52 %         |
|          |   | <b>Total Responses</b> | <b>54 100 %</b> |

**Planning, Effectiveness, & IR - 15. DSC regularly collects and analyzes data on student retention, credit accumulation, course and program completion, transfer and other outcomes, rather than simply compiling enrollment data.**

|         |   |                        |                 |
|---------|---|------------------------|-----------------|
| Planned | 1 | 1                      | 1.85 %          |
| Partial | 3 | 6                      | 11.11 %         |
| Full    | 4 | 37                     | 68.52 %         |
| Unknown | 5 | 10                     | 18.52 %         |
|         |   | <b>Total Responses</b> | <b>54 100 %</b> |

## II. Planning, Institutional Effectiveness, & Institutional Research Capacity - Staff Summary

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|  | Count | Percent |
|--|-------|---------|
|--|-------|---------|

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**Planning, Effectiveness, & IR - 16. DSC routinely uses longitudinal data to examine student academic and career goals and identify gaps in student achievement.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 2  | 3.70 %  |
| Isolated 2 | 1  | 1.85 %  |
| Partial 3  | 8  | 14.81 % |
| Full 4     | 14 | 25.93 % |
| Unknown 5  | 29 | 53.70 % |

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|                        |           |              |
|------------------------|-----------|--------------|
| <b>Total Responses</b> | <b>54</b> | <b>100 %</b> |
|------------------------|-----------|--------------|

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**Planning, Effectiveness, & IR - 17. IR routinely disaggregates analysis by age, race, gender, family income, and other factors to identify gaps in achievement among student groups.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 2  | 3.70 %  |
| Isolated 2 | 2  | 3.70 %  |
| Partial 3  | 3  | 5.56 %  |
| Full 4     | 28 | 51.85 % |
| Unknown 5  | 19 | 35.19 % |

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|                        |           |              |
|------------------------|-----------|--------------|
| <b>Total Responses</b> | <b>54</b> | <b>100 %</b> |
|------------------------|-----------|--------------|

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**Planning, Effectiveness, & IR - 18. DSC regularly conducts surveys and focus groups with students, faculty, and staff to identify weaknesses in programs and services and opportunities for improvement.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.85 %  |
| Isolated 2 | 4  | 7.41 %  |
| Partial 3  | 14 | 25.93 % |
| Full 4     | 24 | 44.44 % |
| Unknown 5  | 11 | 20.37 % |

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|                        |           |              |
|------------------------|-----------|--------------|
| <b>Total Responses</b> | <b>54</b> | <b>100 %</b> |
|------------------------|-----------|--------------|

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## **Section VI**

### **Foundation & Public Relations**

#### **Staff Survey Summary**

The following scale is provided to enable you to determine the extent of implementation for each element as you review the survey.

- 0 No implementation.**  
The practice has not been implemented at DSC and is not under development.
- 1 Under Development.**  
The practice is in the planning state at DSC.
- 2 Isolated Implementation.**  
There are isolated examples of the practice at DSC.
- 3 Partial Implementation.**  
The practice is being implemented in some areas of DSC in a visible and substantial way.
- 4 Full Implementation.**  
This practice is fully implemented throughout DSC.
- 5 Not Sure/Do not know.**



# VI. Foundation and Public Relations

## Staff Survey Summary

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**Count      Percent**

**Foundation - 1. The DSC Foundation publicizes its activities in such a manner that the campus community is aware of them.**

|                        |    |                      |
|------------------------|----|----------------------|
| None 0                 | 1  | 2.08 %               |
| Planned 1              | 1  | 2.08 %               |
| Isolated 2             | 3  | 6.25 %               |
| Partial 3              | 13 | 27.08 %              |
| Full 4                 | 26 | 54.17 %              |
| Unknown 5              | 4  | 8.33 %               |
| <b>Total Responses</b> |    | <b>48      100 %</b> |

**Foundation - 2. The DSC Foundation is receptive to input from the campus community.**

|                        |    |                      |
|------------------------|----|----------------------|
| Planned 1              | 1  | 2.08 %               |
| Isolated 2             | 5  | 10.42 %              |
| Partial 3              | 6  | 12.50 %              |
| Full 4                 | 23 | 47.92 %              |
| Unknown 5              | 13 | 27.08 %              |
| <b>Total Responses</b> |    | <b>48      100 %</b> |

**Foundation - 3. The DSC Foundation provides sufficient financial support to the College.**

|                        |    |                      |
|------------------------|----|----------------------|
| Planned 1              | 2  | 4.17 %               |
| Isolated 2             | 1  | 2.08 %               |
| Partial 3              | 14 | 29.17 %              |
| Full 4                 | 24 | 50.00 %              |
| Unknown 5              | 7  | 14.58 %              |
| <b>Total Responses</b> |    | <b>48      100 %</b> |

**Foundation - 4. The DSC Alumni Association is an integral part of the life of the College.**

|                        |    |                      |
|------------------------|----|----------------------|
| None 0                 | 2  | 4.17 %               |
| Planned 1              | 3  | 6.25 %               |
| Isolated 2             | 6  | 12.50 %              |
| Partial 3              | 9  | 18.75 %              |
| Full 4                 | 21 | 43.75 %              |
| Unknown 5              | 7  | 14.58 %              |
| <b>Total Responses</b> |    | <b>48      100 %</b> |

# VI. Foundation and Public Relations

## Staff Survey Summary

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|  | Count     | Percent      |
|--|-----------|--------------|
| <b>Institutional Advancement - 5. DSC adequately publicizes academic programs.</b> |           |              |
| Planned 1  | 1         | 2.08 %       |
| Isolated 2   | 3         | 6.25 %       |
| Partial 3  | 14        | 29.17 %      |
| Full 4   | 28        | 58.33 %      |
| Unknown 5  | 2         | 4.17 %       |
| <b>Total Responses</b>   | <b>48</b> | <b>100 %</b> |

**Institutional Advancement - 6. DSC adequately publicizes student accomplishments.**

|                        |           |              |
|------------------------|-----------|--------------|
| Planned 1              | 1         | 2.08 %       |
| Isolated 2             | 3         | 6.25 %       |
| Partial 3              | 14        | 29.17 %      |
| Full 4                 | 29        | 60.42 %      |
| Unknown 5              | 1         | 2.08 %       |
| <b>Total Responses</b> | <b>48</b> | <b>100 %</b> |

**Institutional Advancement - 7. DSC adequately publicizes faculty accomplishments.**

|                        |           |              |
|------------------------|-----------|--------------|
| Planned 1              | 1         | 2.08 %       |
| Isolated 2             | 3         | 6.25 %       |
| Partial 3              | 13        | 27.08 %      |
| Full 4                 | 29        | 60.42 %      |
| Unknown 5              | 2         | 4.17 %       |
| <b>Total Responses</b> | <b>48</b> | <b>100 %</b> |

**Institutional Advancement - 8. DSC adequately publicizes social and cultural events.**

|                        |           |              |
|------------------------|-----------|--------------|
| Planned 1              | 1         | 2.08 %       |
| Isolated 2             | 2         | 4.17 %       |
| Partial 3              | 10        | 20.83 %      |
| Full 4                 | 32        | 66.67 %      |
| Unknown 5              | 3         | 6.25 %       |
| <b>Total Responses</b> | <b>48</b> | <b>100 %</b> |

# VI. Foundation and Public Relations

## Staff Survey Summary

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---

|  | Count | Percent      |
|--|-------|--------------|
| <b>Institutional Advancement - 9. DSC adequately publicizes intramural events.</b> |       |              |
| None 0   | 2     | 4.17 %       |
| Planned 1  | 2     | 4.17 %       |
| Isolated 2   | 6     | 12.50 %      |
| Partial 3  | 16    | 33.33 %      |
| Full 4   | 15    | 31.25 %      |
| Unknown 5  | 7     | 14.58 %      |
| <b>Total Responses</b>   |       | <b>48</b>    |
|  |       | <b>100 %</b> |

**Institutional Advancement - 10. DSC publications (including the undergraduate catalog) accurately represent the programs, procedures, requirements, costs, and faculty at DSC.**

|                        |    |              |
|------------------------|----|--------------|
| Planned 1              | 1  | 2.08 %       |
| Isolated 2             | 2  | 4.17 %       |
| Partial 3              | 6  | 12.50 %      |
| Full 4                 | 34 | 70.83 %      |
| Unknown 5              | 5  | 10.42 %      |
| <b>Total Responses</b> |    | <b>48</b>    |
|                        |    | <b>100 %</b> |



## **Section VII**

### **Student Organizations & Physical Facilities**

#### **Staff Survey Summary**

The following scale is provided to enable you to determine the extent of implementation for each element as you review the survey.

- 0 No implementation.**  
The practice has not been implemented at DSC and is not under development.
- 1 Under Development.**  
The practice is in the planning state at DSC.
- 2 Isolated Implementation.**  
There are isolated examples of the practice at DSC.
- 3 Partial Implementation.**  
The practice is being implemented in some areas of DSC in a visible and substantial way.
- 4 Full Implementation.**  
This practice is fully implemented throughout DSC.
- 5 Not Sure/Do not know.**

# VII. Student Organizations & Physical Facilities

## Staff Survey Summary

---

|   | Count     | Percent      |
|---|-----------|--------------|
| <b>Student Organizations - 1. I am aware of the intramurals program at DSC.</b> |           |              |
| None 0  | 1         | 1.67 %       |
| Isolated 2  | 9         | 15.00 %      |
| Partial 3   | 13        | 21.67 %      |
| Full 4  | 32        | 53.33 %      |
| Unknown 5   | 5         | 8.33 %       |
| <b>Total Responses</b>  | <b>60</b> | <b>100 %</b> |

**Student Organizations - 2. DSC offers an appropriate diversity of intramural sports for MEN.**

|                        |           |              |
|------------------------|-----------|--------------|
| None 0                 | 1         | 1.67 %       |
| Isolated 2             | 3         | 5.00 %       |
| Partial 3              | 13        | 21.67 %      |
| Full 4                 | 26        | 43.33 %      |
| Unknown 5              | 17        | 28.33 %      |
| <b>Total Responses</b> | <b>60</b> | <b>100 %</b> |

**Student Organizations - 3. DSC offers an appropriate diversity of intramural sports for WOMEN.**

|                        |           |              |
|------------------------|-----------|--------------|
| None 0                 | 1         | 1.67 %       |
| Isolated 2             | 9         | 15.00 %      |
| Partial 3              | 14        | 23.33 %      |
| Full 4                 | 16        | 26.67 %      |
| Unknown 5              | 20        | 33.33 %      |
| <b>Total Responses</b> | <b>60</b> | <b>100 %</b> |

**Student Organizations - 4. The intramurals program contributes to the academic, social, and psychological development of our students.**

|                        |           |              |
|------------------------|-----------|--------------|
| None 0                 | 1         | 1.67 %       |
| Isolated 2             | 4         | 6.67 %       |
| Partial 3              | 10        | 16.67 %      |
| Full 4                 | 34        | 56.67 %      |
| Unknown 5              | 11        | 18.33 %      |
| <b>Total Responses</b> | <b>60</b> | <b>100 %</b> |

# VII. Student Organizations & Physical Facilities

## Staff Survey Summary

---

Count      Percent

**Student Organizations - 5. The intramurals program contributes to the mission of the College.**

|                        |    |                      |
|------------------------|----|----------------------|
| None 0                 | 1  | 1.67 %               |
| Planned 1              | 1  | 1.67 %               |
| Isolated 2             | 2  | 3.33 %               |
| Partial 3              | 11 | 18.33 %              |
| Full 4                 | 31 | 51.67 %              |
| Unknown 5              | 14 | 23.33 %              |
| <b>Total Responses</b> |    | <b>60      100 %</b> |

**Student Organizations - 6. The College systematically evaluates its intramurals program.**

|                        |    |                      |
|------------------------|----|----------------------|
| None 0                 | 1  | 1.67 %               |
| Planned 1              | 1  | 1.67 %               |
| Isolated 2             | 3  | 5.00 %               |
| Partial 3              | 9  | 15.00 %              |
| Full 4                 | 8  | 13.33 %              |
| Unknown 5              | 38 | 63.33 %              |
| <b>Total Responses</b> |    | <b>60      100 %</b> |

**Student Organizations - 7. Faculty provide the input in the development of intramural sports program on campus.**

|                        |    |                      |
|------------------------|----|----------------------|
| None 0                 | 3  | 5.00 %               |
| Isolated 2             | 7  | 11.67 %              |
| Partial 3              | 12 | 20.00 %              |
| Full 4                 | 6  | 10.00 %              |
| Unknown 5              | 32 | 53.33 %              |
| <b>Total Responses</b> |    | <b>60      100 %</b> |

**Student Organizations - 8. Social clubs on campus are adequate to support the mission of the College.**

|                        |    |                      |
|------------------------|----|----------------------|
| Isolated 2             | 2  | 3.33 %               |
| Partial 3              | 16 | 26.67 %              |
| Full 4                 | 28 | 46.67 %              |
| Unknown 5              | 14 | 23.33 %              |
| <b>Total Responses</b> |    | <b>60      100 %</b> |

# VII. Student Organizations & Physical Facilities

## Staff Survey Summary

---

Count      Percent

**Student Organizations - 9. Social clubs and organizations make a positive contribution to campus life.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.67 %  |
| Isolated 2 | 1  | 1.67 %  |
| Partial 3  | 13 | 21.67 % |
| Full 4     | 37 | 61.67 % |
| Unknown 5  | 8  | 13.33 % |

---

**Total Responses      60      100 %**

**Student Organizations - 10. Faculty and students serve on appropriate committees and share in policy-making decisions concerning intramurals and campus clubs and organizations.**

|            |    |         |
|------------|----|---------|
| None 0     | 2  | 3.33 %  |
| Planned 1  | 1  | 1.67 %  |
| Isolated 2 | 5  | 8.33 %  |
| Partial 3  | 6  | 10.00 % |
| Full 4     | 27 | 45.00 % |
| Unknown 5  | 19 | 31.67 % |

---

**Total Responses      60      100 %**

**Physical Facilities - 11. Campus facilities and equipment are adequate to serve the needs of the College in relation to its stated purpose, programs, and activities.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 5  | 8.33 %  |
| Isolated 2 | 6  | 10.00 % |
| Partial 3  | 27 | 45.00 % |
| Full 4     | 17 | 28.33 % |
| Unknown 5  | 5  | 8.33 %  |

---

**Total Responses      60      100 %**

# VII. Student Organizations & Physical Facilities

## Staff Survey Summary

---

Count      Percent

**Physical Facilities - 12. DSC buildings, grounds, and equipment are adequately maintained.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.67 %  |
| Isolated 2 | 3  | 5.00 %  |
| Partial 3  | 14 | 23.33 % |
| Full 4     | 39 | 65.00 % |
| Unknown 5  | 3  | 5.00 %  |

---

**Total Responses      60      100 %**

**Physical Facilities - 13. DSC takes reasonable steps to provide a healthy, safe, and secure environment for all members of the campus community.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 1  | 1.67 %  |
| Isolated 2 | 2  | 3.33 %  |
| Partial 3  | 8  | 13.33 % |
| Full 4     | 47 | 78.33 % |
| Unknown 5  | 2  | 3.33 %  |

---

**Total Responses      60      100 %**

**Physical Facilities - 14. The physical environment at DSC contributes to an atmosphere conducive to effective learning.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 2  | 3.33 %  |
| Isolated 2 | 6  | 10.00 % |
| Partial 3  | 12 | 20.00 % |
| Full 4     | 39 | 65.00 % |
| Unknown 5  | 1  | 1.67 %  |

---

**Total Responses      60      100 %**

**Physical Facilities - 15. The physical environment at DSC contributes to an atmosphere for effective job performance.**

|            |    |         |
|------------|----|---------|
| Planned 1  | 3  | 5.00 %  |
| Isolated 2 | 6  | 10.00 % |
| Partial 3  | 15 | 25.00 % |
| Full 4     | 35 | 58.33 % |
| Unknown 5  | 1  | 1.67 %  |

---

**Total Responses      60      100 %**



# VIII. General Satisfaction Programs and Services Staff Survey Summary

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|   | Count     | Percent      |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 1. Academic Advising at the School/Department</b> |           |              |
| Dissatisfied  | 4         | 7.27 %       |
| Don't Know/ No Opinion  | 23        | 41.82 %      |
| Satisfied   | 20        | 36.36 %      |
| Very Satisfied  | 8         | 14.55 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 2. Academic Advising Center</b> |           |              |
| Very Dissatisfied   | 2         | 3.64 %       |
| Dissatisfied  | 4         | 7.27 %       |
| Don't Know/ No Opinion  | 19        | 34.55 %      |
| Satisfied   | 20        | 36.36 %      |
| Very Satisfied  | 10        | 18.18 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 3. Academic Affairs Vice President's Office</b> |           |              |
| Very Dissatisfied   | 1         | 1.82 %       |
| Dissatisfied  | 2         | 3.64 %       |
| Don't Know/ No Opinion  | 8         | 14.55 %      |
| Satisfied   | 23        | 41.82 %      |
| Very Satisfied  | 21        | 38.18 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 4. Academic Resources Office</b> |           |              |
| Very Dissatisfied  | 1         | 1.82 %       |
| Dissatisfied   | 3         | 5.45 %       |
| Don't Know/ No Opinion   | 15        | 27.27 %      |
| Satisfied  | 25        | 45.45 %      |
| Very Satisfied   | 11        | 20.00 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

# VIII. General Satisfaction Programs and Services Staff Survey Summary

---

|  | Count     | Percent      |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 5. Academic Support Services</b> |           |              |
| Dissatisfied   | 2         | 3.64 %       |
| Don't Know/ No Opinion   | 16        | 29.09 %      |
| Satisfied  | 28        | 50.91 %      |
| Very Satisfied   | 9         | 16.36 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 6. Admissions</b> |           |              |
| Dissatisfied  | 3         | 5.45 %       |
| Don't Know/ No Opinion                                  | 7         | 12.73 %      |
| Satisfied   | 33        | 60.00 %      |
| Very Satisfied  | 12        | 21.82 %      |
| <b>Total Responses</b>                                  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 7. Bookstore</b> |           |              |
| Dissatisfied   | 5         | 9.09 %       |
| Don't Know/ No Opinion                                 | 10        | 18.18 %      |
| Satisfied  | 29        | 52.73 %      |
| Very Satisfied   | 11        | 20.00 %      |
| <b>Total Responses</b>                                 | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 8. Business Office</b> |           |              |
| Dissatisfied   | 6         | 10.91 %      |
| Don't Know/ No Opinion                                       | 7         | 12.73 %      |
| Satisfied  | 30        | 54.55 %      |
| Very Satisfied   | 12        | 21.82 %      |
| <b>Total Responses</b>                                       | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 9. Cafeteria/Food Services</b> |           |              |
| Very Dissatisfied  | 4         | 7.27 %       |
| Dissatisfied   | 12        | 21.82 %      |
| Don't Know/ No Opinion   | 4         | 7.27 %       |
| Satisfied  | 29        | 52.73 %      |
| Very Satisfied   | 6         | 10.91 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

# VIII. General Satisfaction Programs and Services Staff Survey Summary

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|   | Count     | Percent      |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 10. Campus Recreation</b> |           |              |
| Dissatisfied  | 1         | 1.82 %       |
| Don't Know/ No Opinion  | 12        | 21.82 %      |
| Satisfied   | 31        | 56.36 %      |
| Very Satisfied  | 11        | 20.00 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 11. Campus Security</b> |           |              |
| Very Dissatisfied   | 1         | 1.82 %       |
| Dissatisfied  | 6         | 10.91 %      |
| Don't Know/ No Opinion  | 3         | 5.45 %       |
| Satisfied   | 32        | 58.18 %      |
| Very Satisfied  | 13        | 23.64 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 12. Campus Support Labs (Math, Writing, Science)</b> |           |              |
| Dissatisfied   | 3         | 5.45 %       |
| Don't Know/ No Opinion   | 21        | 38.18 %      |
| Satisfied  | 21        | 38.18 %      |
| Very Satisfied   | 10        | 18.18 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 13. Central Receiving</b> |           |              |
| Dissatisfied  | 1         | 1.82 %       |
| Don't Know/ No Opinion  | 8         | 14.55 %      |
| Satisfied   | 30        | 54.55 %      |
| Very Satisfied  | 16        | 29.09 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 14. College Publications</b> |           |              |
| Dissatisfied   | 1         | 1.82 %       |
| Don't Know/ No Opinion   | 15        | 27.27 %      |
| Satisfied  | 30        | 54.55 %      |
| Very Satisfied   | 9         | 16.36 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

# VIII. General Satisfaction Programs and Services Staff Survey Summary

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|  | Count     | Percent      |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 15. Computer Services (OCIS)</b> |           |              |
| Very Dissatisfied  | 2         | 3.64 %       |
| Dissatisfied   | 6         | 10.91 %      |
| Don't Know/ No Opinion   | 3         | 5.45 %       |
| Satisfied  | 24        | 43.64 %      |
| Very Satisfied   | 20        | 36.36 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 16. Custodial Services</b> |           |              |
| Very Dissatisfied  | 5         | 9.09 %       |
| Dissatisfied   | 3         | 5.45 %       |
| Don't Know/ No Opinion   | 2         | 3.64 %       |
| Satisfied  | 32        | 58.18 %      |
| Very Satisfied   | 13        | 23.64 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 17. Enrollment &amp; Student Services<br/>Vice President's Office</b> |           |              |
| Don't Know/ No Opinion  | 7         | 12.73 %      |
| Satisfied   | 23        | 41.82 %      |
| Very Satisfied  | 25        | 45.45 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 18. Financial Aid Services</b> |           |              |
| Dissatisfied   | 2         | 3.64 %       |
| Don't Know/ No Opinion   | 8         | 14.55 %      |
| Satisfied  | 26        | 47.27 %      |
| Very Satisfied   | 19        | 34.55 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 19. Fiscal Affairs Vice President's<br/>Office</b> |           |              |
| Dissatisfied   | 1         | 1.82 %       |
| Don't Know/ No Opinion   | 6         | 10.91 %      |
| Satisfied  | 31        | 56.36 %      |
| Very Satisfied   | 17        | 30.91 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

# VIII. General Satisfaction Programs and Services Staff Survey Summary

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|   | Count     | Percent      |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 20. Foundation and Alumni</b> |           |              |
| Dissatisfied  | 3         | 5.45 %       |
| Don't Know/ No Opinion  | 14        | 25.45 %      |
| Satisfied   | 24        | 43.64 %      |
| Very Satisfied  | 14        | 25.45 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 21. Gilmer Center</b> |           |              |
| Don't Know/ No Opinion                                      | 22        | 40.00 %      |
| Satisfied   | 14        | 25.45 %      |
| Very Satisfied  | 19        | 34.55 %      |
| <b>Total Responses</b>                                      | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 22. Handicap Accessibility</b> |           |              |
| Very Dissatisfied  | 2         | 3.64 %       |
| Dissatisfied   | 1         | 1.82 %       |
| Don't Know/ No Opinion   | 17        | 30.91 %      |
| Satisfied  | 29        | 52.73 %      |
| Very Satisfied   | 6         | 10.91 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 23. Human Resources</b> |           |              |
| Dissatisfied  | 6         | 10.91 %      |
| Don't Know/ No Opinion  | 3         | 5.45 %       |
| Satisfied   | 32        | 58.18 %      |
| Very Satisfied  | 14        | 25.45 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - 24. Institutional Research</b> |           |              |
| Very Dissatisfied  | 1         | 1.82 %       |
| Dissatisfied   | 3         | 5.45 %       |
| Don't Know/ No Opinion   | 9         | 16.36 %      |
| Satisfied  | 24        | 43.64 %      |
| Very Satisfied   | 18        | 32.73 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

# VIII. General Satisfaction Programs and Services Staff Survey Summary

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|   | Count     | Percent      |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - 25. Library</b> |           |              |
| Dissatisfied  | 1         | 1.82 %       |
| Don't Know/ No Opinion                                | 9         | 16.36 %      |
| Satisfied   | 20        | 36.36 %      |
| Very Satisfied  | 25        | 45.45 %      |
| <b>Total Responses</b>                                | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 26. Learning Support</b> |           |              |
| Dissatisfied   | 2         | 3.64 %       |
| Don't Know/ No Opinion   | 28        | 50.91 %      |
| Satisfied  | 19        | 34.55 %      |
| Very Satisfied   | 6         | 10.91 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 27. Orientation Program for New Students</b> |           |              |
| Dissatisfied   | 5         | 9.09 %       |
| Don't Know/ No Opinion   | 18        | 32.73 %      |
| Satisfied  | 25        | 45.45 %      |
| Very Satisfied   | 7         | 12.73 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 28. Parking</b> |           |              |
| Very Dissatisfied   | 5         | 9.09 %       |
| Dissatisfied  | 6         | 10.91 %      |
| Don't Know/ No Opinion  | 3         | 5.45 %       |
| Satisfied   | 32        | 58.18 %      |
| Very Satisfied  | 9         | 16.36 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 29. Physical Facilities/Campus Grounds</b> |           |              |
| Dissatisfied   | 6         | 10.91 %      |
| Satisfied  | 27        | 49.09 %      |
| Very Satisfied   | 22        | 40.00 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

# VIII. General Satisfaction Programs and Services Staff Survey Summary

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|  | Count     | Percent      |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 30. Plant Operations &amp; Maintenance</b> |           |              |
| Very Dissatisfied  | 1         | 1.82 %       |
| Dissatisfied   | 7         | 12.73 %      |
| Don't Know/ No Opinion   | 1         | 1.82 %       |
| Satisfied  | 37        | 67.27 %      |
| Very Satisfied   | 9         | 16.36 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 31. President's Office</b> |           |              |
| Dissatisfied   | 1         | 1.82 %       |
| Don't Know/ No Opinion   | 6         | 10.91 %      |
| Satisfied  | 28        | 50.91 %      |
| Very Satisfied   | 20        | 36.36 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 32. Public Relations</b> |           |              |
| Dissatisfied   | 2         | 3.64 %       |
| Don't Know/ No Opinion   | 4         | 7.27 %       |
| Satisfied  | 36        | 65.45 %      |
| Very Satisfied   | 13        | 23.64 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 33. Purchasing</b> |           |              |
| Dissatisfied   | 5         | 9.09 %       |
| Don't Know/ No Opinion   | 8         | 14.55 %      |
| Satisfied  | 32        | 58.18 %      |
| Very Satisfied   | 10        | 18.18 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 34. Records (Registrar)</b> |           |              |
| Don't Know/ No Opinion  | 14        | 25.45 %      |
| Satisfied   | 33        | 60.00 %      |
| Very Satisfied  | 8         | 14.55 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

# VIII. General Satisfaction Programs and Services Staff Survey Summary

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|  | Count     | Percent      |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 35. Recreational/Athletic Facilities</b> |           |              |
| Dissatisfied   | 5         | 9.09 %       |
| Don't Know/ No Opinion   | 11        | 20.00 %      |
| Satisfied  | 28        | 50.91 %      |
| Very Satisfied   | 11        | 20.00 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |
| <b>Satisfaction w/ College Services - continued - 36. Residential Life (Housing)</b>       |           |              |
| Dissatisfied   | 1         | 1.82 %       |
| Don't Know/ No Opinion   | 24        | 43.64 %      |
| Satisfied  | 24        | 43.64 %      |
| Very Satisfied   | 6         | 10.91 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |
| <b>Satisfaction w/ College Services - continued - 37. Student Activities</b>               |           |              |
| Dissatisfied   | 5         | 9.09 %       |
| Don't Know/ No Opinion   | 12        | 21.82 %      |
| Satisfied  | 25        | 45.45 %      |
| Very Satisfied   | 13        | 23.64 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |
| <b>Satisfaction w/ College Services - continued - 38. Student Center</b>                   |           |              |
| Dissatisfied   | 6         | 10.91 %      |
| Don't Know/ No Opinion   | 11        | 20.00 %      |
| Satisfied  | 32        | 58.18 %      |
| Very Satisfied   | 6         | 10.91 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |
| <b>Satisfaction w/ College Services - continued - 39. Student Government/Clubs</b>         |           |              |
| Dissatisfied   | 1         | 1.82 %       |
| Don't Know/ No Opinion   | 23        | 41.82 %      |
| Satisfied  | 25        | 45.45 %      |
| Very Satisfied   | 6         | 10.91 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |



# VIII. General Satisfaction Programs and Services Staff Survey Summary

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|   | Count     | Percent      |
|---|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 40. Student Newspaper</b> |           |              |
| Very Dissatisfied   | 1         | 1.82 %       |
| Dissatisfied  | 5         | 9.09 %       |
| Don't Know/ No Opinion  | 17        | 30.91 %      |
| Satisfied   | 28        | 50.91 %      |
| Very Satisfied  | 4         | 7.27 %       |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Satisfaction w/ College Services - continued - 41. Tutorial Services<br/>(including Academic Resources, Math Lab, Science Lab, Writing Lab)</b> |           |              |
| Don't Know/ No Opinion   | 26        | 47.27 %      |
| Satisfied  | 21        | 38.18 %      |
| Very Satisfied   | 8         | 14.55 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Job Satisfaction - 42. Overall, I am satisfied with the working<br/>conditions at DSC.</b> |           |              |
| Strongly Disagree   | 1         | 1.82 %       |
| Disagree  | 3         | 5.45 %       |
| Agree   | 26        | 47.27 %      |
| Strongly Agree  | 25        | 45.45 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|   |           |              |
|---|-----------|--------------|
| <b>Job Satisfaction - 43. I would recommend the College as a place of<br/>employment to others.</b> |           |              |
| Disagree  | 1         | 1.82 %       |
| Don't Know / No Opinion   | 4         | 7.27 %       |
| Agree   | 22        | 40.00 %      |
| Strongly Agree  | 28        | 50.91 %      |
| <b>Total Responses</b>  | <b>55</b> | <b>100 %</b> |

|  |           |              |
|--|-----------|--------------|
| <b>Job Satisfaction - 44. Overall, I am satisfied with my job and with the<br/>quality of life at DSC.</b> |           |              |
| Disagree   | 3         | 5.45 %       |
| Agree  | 25        | 45.45 %      |
| Strongly Agree   | 27        | 49.09 %      |
| <b>Total Responses</b>   | <b>55</b> | <b>100 %</b> |