

2011 IRP Effectiveness Survey Summary

Count and Percent

	Count	Percent
1. To which of the following do you belong?		
a. Administration/Staff	27	50.94 %
b. Faculty	26	49.06 %
Total Responses	53	100 %

2. Over the past six months, have you contacted the Institutional Research office for assistance or information?		
a. Yes	23	43.40 %
b. No (Skip to Question 8)	30	56.60 %
Total Responses	53	100 %

4. About how long did it take for your request to be completed?		
(Not Answered)	31	58.49 %
a. Immediately	10	18.87 %
b. In one hour or less	3	5.66 %
c. Two to four hours	2	3.77 %
d. One day	5	9.43 %
e. Several days	1	1.89 %
f. Several weeks	1	1.89 %
Total Responses	53	100 %

5. Did the time required to complete your request meet your needs?		
(Not Answered)	31	58.49 %
a. My request met my required deadline.	11	20.75 %
b. My request was completed more quickly than I required.	8	15.09 %
c. My request took longer to complete than I required.	1	1.89 %
d. I really had no specific time requirements.	2	3.77 %
Total Responses	53	100 %

6. How satisfied were you with the service you received?		
(Not Answered)	31	58.49 %
a. Very satisfied	15	28.30 %
b. Satisfied	5	9.43 %
c. Neither satisfied nor dissatisfied	2	3.77 %
Total Responses	53	100 %

2011 IRP Effectiveness Survey Summary

Count and Percent

	Count	Percent
7. How satisfied were you with the level of service you received?		
(Not Answered)	31	58.49 %
a. Very satisfied	15	28.30 %
b. Satisfied	6	11.32 %
c. Neither satisfied nor dissatisfied	1	1.89 %
Total Responses	53	100 %

8a. How often do you use the Fact Book/Quick Facts?

Use Frequently	9	16.98 %
Use Often	13	24.53 %
Use Occasionally	24	45.28 %
Never Use	7	13.21 %
Total Responses	53	100 %

8b. How often do you use the Institutional Effectiveness Documents?

Use Frequently	3	5.66 %
Use Often	9	16.98 %
Use Occasionally	17	32.08 %
Never Use	24	45.28 %
Total Responses	53	100 %

8c. How often do you use the Institutional Research Office Website?

Use Frequently	6	11.32 %
Use Often	8	15.09 %
Use Occasionally	20	37.74 %
Never Use	19	35.85 %
Total Responses	53	100 %

8d. How often do you use the IPEDS Reports?

(Not Answered)	1	1.89 %
Use Frequently	1	1.89 %
Use Often	2	3.77 %
Use Occasionally	15	28.30 %
Never Use	34	64.15 %
Total Responses	53	100 %

2011 IRP Effectiveness Survey Summary

Count and Percent

	Count	Percent
8e. How often do you use the Master Plan?		
Use Frequently	3	5.66 %
Use Often	6	11.32 %
Use Occasionally	29	54.72 %
Never Use	15	28.30 %
Total Responses	53	100 %

8f. How often do you use the NSSE/FSSE Reports?		
(Not Answered)	1	1.89 %
Use Frequently	3	5.66 %
Use Often	3	5.66 %
Use Occasionally	12	22.64 %
Never Use	34	64.15 %
Total Responses	53	100 %

8g. How often do you use the SACS Reports and Documents?		
Use Frequently	8	15.09 %
Use Often	11	20.75 %
Use Occasionally	17	32.08 %
Never Use	17	32.08 %
Total Responses	53	100 %

8h. How often do you use the Strategic Plan Reports?		
(Not Answered)	1	1.89 %
Use Frequently	4	7.55 %
Use Often	10	18.87 %
Use Occasionally	18	33.96 %
Never Use	20	37.74 %
Total Responses	53	100 %

8i. How often do you use the Surveys?		
Use Frequently	11	20.75 %
Use Often	12	22.64 %
Use Occasionally	19	35.85 %
Never Use	11	20.75 %
Total Responses	53	100 %

2011 IRP Effectiveness Survey Summary

Count and Percent

	Count	Percent
8j. How often do you use the University System Data?		
(Not Answered)	1	1.89 %
Use Frequently	4	7.55 %
Use Often	9	16.98 %
Use Occasionally	21	39.62 %
Never Use	18	33.96 %
Total Responses	53	100 %

9a. How useful to you is the Fact Book/Quick Facts?		
(Not Answered)	3	5.66 %
Always Useful	24	45.28 %
Often Useful	13	24.53 %
Occasionally Useful	8	15.09 %
Never Useful	5	9.43 %
Total Responses	53	100 %

9b. How useful to you were the Institutional Effectiveness Documents?		
(Not Answered)	9	16.98 %
Always Useful	15	28.30 %
Often Useful	7	13.21 %
Occasionally Useful	12	22.64 %
Never Useful	10	18.87 %
Total Responses	53	100 %

9c. How useful to you is the Institutional Research Office Website?		
(Not Answered)	7	13.21 %
Always Useful	16	30.19 %
Often Useful	10	18.87 %
Occasionally Useful	10	18.87 %
Never Useful	10	18.87 %
Total Responses	53	100 %

2011 IRP Effectiveness Survey Summary

Count and Percent

	Count	Percent
9d. How useful to you are the IPEDS Reports?		
(Not Answered)	12	22.64 %
Always Useful	9	16.98 %
Often Useful	8	15.09 %
Occasionally Useful	9	16.98 %
Never Useful	15	28.30 %
Total Responses	53	100 %

9e. How useful to you is the Master Plan?		
(Not Answered)	5	9.43 %
Always Useful	14	26.42 %
Often Useful	14	26.42 %
Occasionally Useful	10	18.87 %
Never Useful	10	18.87 %
Total Responses	53	100 %

9f. How useful to you are the NSSE/FSSE Reports?		
(Not Answered)	14	26.42 %
Always Useful	10	18.87 %
Often Useful	6	11.32 %
Occasionally Useful	9	16.98 %
Never Useful	14	26.42 %
Total Responses	53	100 %

9g. How useful to you are the SACS Reports and Documents?		
(Not Answered)	9	16.98 %
Always Useful	18	33.96 %
Often Useful	10	18.87 %
Occasionally Useful	8	15.09 %
Never Useful	8	15.09 %
Total Responses	53	100 %

2011 IRP Effectiveness Survey Summary

Count and Percent

	Count	Percent
9h. How useful to you are the Strategic Plan Reports?		
(Not Answered)	9	16.98 %
Always Useful	16	30.19 %
Often Useful	10	18.87 %
Occasionally Useful	7	13.21 %
Never Useful	11	20.75 %
Total Responses	53	100 %

9i. How useful to you are the Surveys?		
(Not Answered)	5	9.43 %
Always Useful	19	35.85 %
Often Useful	11	20.75 %
Occasionally Useful	10	18.87 %
Never Useful	8	15.09 %
Total Responses	53	100 %

9j. How useful to you is the University System Data?		
(Not Answered)	9	16.98 %
Always Useful	15	28.30 %
Often Useful	9	16.98 %
Occasionally Useful	9	16.98 %
Never Useful	11	20.75 %
Total Responses	53	100 %

14a. The Office of Institutional Research at Dalton State College is effective in collecting, analyzing, and disseminating information and data.

(Not Answered)	4	7.55 %
Strongly Agree	25	47.17 %
Agree	10	18.87 %
Don't Know / No Opinion	7	13.21 %
Disagree	7	13.21 %
Total Responses	53	100 %

2011 IRP Effectiveness Survey Summary

Count and Percent

	Count	Percent
14b. The Institutional Research Office provides assistance in identifying type and availability of planning and assessment data.		
(Not Answered)	5	9.43 %
Strongly Agree	22	41.51 %
Agree	9	16.98 %
Don't Know / No Opinion	11	20.75 %
Disagree	6	11.32 %
Total Responses	53	100 %

14c. The institutional research function communicates relevant institutional data to the college community in a timely fashion.

(Not Answered)	5	9.43 %
Strongly Agree	23	43.40 %
Agree	11	20.75 %
Don't Know / No Opinion	8	15.09 %
Disagree	6	11.32 %
Total Responses	53	100 %

14d. The institutional research function fulfills the research, planning and assessment needs of Dalton State College.

(Not Answered)	5	9.43 %
Strongly Agree	22	41.51 %
Agree	7	13.21 %
Don't Know / No Opinion	11	20.75 %
Disagree	7	13.21 %
Strongly Disagree	1	1.89 %
Total Responses	53	100 %

2011 IRP Effectiveness Survey Summary

Count and Percent

	Count	Percent
14e. The quality of material provided by the Institutional Research Office is interesting and informative.		
(Not Answered)	5	9.43 %
Strongly Agree	23	43.40 %
Agree	12	22.64 %
Don't Know / No Opinion	8	15.09 %
Disagree	4	7.55 %
Strongly Disagree	1	1.89 %
Total Responses	53	100 %

14f. In general, I am satisfied with the work performed by the Office of Institutional Research & Planning.

(Not Answered)	5	9.43 %
Strongly Agree	25	47.17 %
Agree	10	18.87 %
Don't Know / No Opinion	6	11.32 %
Disagree	6	11.32 %
Strongly Disagree	1	1.89 %
Total Responses	53	100 %